# MKS PAMP SA FY2022 ESG Report

MKS PAMP

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### **About this Report**

### 01. Editorial

Letter From Our CEO

Letter From Our CEO	03
Key Takeaways	05
02 . Introduction	
MKS PAMP at a Glance	07
03 . The Board of Directors	
Purpose, Mission, Strategy	11
Structure and Composition	13
Governing Body	14
Delegation of Responsibility and Managing impacts	15
04 . Our Approach to ESG	
Strategy	19
Materiality Assessment	20
05 . Our Products and Services	
Products	23
Services	27
Customers and Markets	29
06 . Stakeholder Engagement	
07 . Transparent and Responsible Supply Chain	
Emissions Across Our Value Chain	35
Supply Procedure	36
Environmental and Social Assessment	37
Materials and Sourcing	38
08 . Production System	
Production Line	41
Credentials	42
Memberships & Collaborations	43

#### 08. Production System (continued)

08 . Production System (continued)	
Accreditations	44
Certifications	45
Policy Commitments	46
Grievance Mechanism	47
09 . Environmental Responsibility	
Emissions	49
Water and Effluents	59
Waste	62
Energy	65
10 . Social Accountability	
Occupational Health and Safety	69
Employment	70
Employee Survey	71
Training and Education	72
Local Communities	73
11 . Good Governance	
Corporate Governance	79
Risk Management and Mitigation	80
Data Security and Privacy	81
Economic Performance	82
Innovation	84
Business Adaptability	86
12 . Conclusion	
13 . GRI Index	
14 . Annexes – GRI Report & Compliance Report	
Contact Us	102



MKS PAMP SA is a privately owned company headquartered in Geneva, Switzerland. As the primary company within the MKS PAMP GROUP, MKS PAMP operates a precious metals refinery and state-of-the-art mint and provides financial and physical trading services to an international clientele.

With a global presence and over 60 years' experience in the precious metals industry, MKS PAMP is committed to supporting a sustainable future with precious metals products and services. In December 2021, MKS (Switzerland) SA and PAMP SA combined their respective business operations to form MKS PAMP SA, thereby grouping their refining, fabrication and trading services under a 360-degree offering. By harnessing the trading and financial expertise of MKS and the industrial know-how of PAMP, MKS PAMP successfully strengthened the company's expertise, enhanced stakeholder value, and reaffirmed its commitment to responsible practices.

The FY2022 ESG Report is MKS PAMP's primary source of disclosure on ESG performance and is established in accordance with the Global Reporting Initiative (GRI) report and disclosures. The report covers the financial period from July 1st, 2021 to June 30th, 2022. The organisation has not made any restatement of information during the reporting period. The company looks forward to seeking external assurance in following reporting cycles. In 2023, MKS PAMP will conduct a readiness and health check to analyse and determine when an assurance process is feasible.

### Editorial

Letter From Our CEO

**Key Takeaways** 



# Letter from Our CEO

"The journey towards carbon reduction is not an easy one, but we aim to be bold in our goals and in the way we address environmental and climate concerns"

### Dear Reader,

When my father founded MKS in 1979, his vision was to create value for generations to come. Today, as CEO of MKS PAMP, I am proud to say we are keeping this vision alive by taking significant steps towards enhancing our focus on Environmental, Social, and Governance (ESG) practices. January 2022 saw the creation of our ESG department to support a greater level of understanding and implementation in combating climate change.

Indeed, 2022 was a year of many firsts for our family-owned business, not to mention one of strategic growth, as MKS (Switzerland) SA and PAMP SA became one. Harnessing the trading and financial expertise of MKS, and the industrial knowhow of PAMP, we have grouped our refining, fabrication and trading services under a 360-degree offering. Through this merger, we remain steadfast in our commitment to taking a long-term approach to fostering shared value.

### Supporting the health of the planet

As a leading precious metals production site, we are acutely aware of our operational impact on the environment and the deep responsibility we bear to mitigate it. The journey towards carbon reduction is not an easy one, but we aim to be bold in our goals and in the way we address environmental and climate concerns, which is why we have set ambitious targets to cut our emissions at scale. In doing so, we became **the first precious metals company to have Science Based Targets initiative (SBTi) approved carbon emissions reduction targets.** It is our hope that many other players in our industry will follow suit, so that together, we can prevent the worst effects of climate change.



Building on our long heritage as a leading sustainable precious metals company, we unveiled another first-in-the-industry: a **portfolio of carbon neutral precious metals products**, independently certified by the Carbon Trust.

### Working together for our people and our communities

Of equal importance to us is our social impact and the wellbeing of our employees. This year, we conducted our **first employee engagement survey** since the merger as "One Team" to better understand what our employees value in their work and working environment. We gave back to our local community, specifically through volunteering initiatives, financial support, and workshops to empower our employees and the communities around us.

### Governance

On the governance front, our merger further facilitates working relations and provide greater synergies across our offerings and operations, allowing us to streamline our operations and respond to our clients' ever-evolving needs and requirements. For the first time, **our Board of Directors is led by a female chair**. Indeed, we are an an organisation that values and leverages the strengths and experiences of all team members.

Looking to the 2023 financial year and beyond, we see an exciting future ahead for MKS PAMP. As the past year has demonstrated, the global environment will continue to be complex. This will require constant analysis and adaptation so that we can continue to serve our stakeholders effectively and advance on our sustainability goals.

Thanks to the dedication of our people and partners, we look to the future with confidence.

Marwan Shakarchi, CEO

### Editorial



# Key Takeaways



# Environment

- We became the first precious metals company to set carbon emissions reduction targets validated by the Science Based Targets initiative (SBTi).
- We produced a first-in-industry portfolio of carbon neutral precious metals products which have been certified by **The Carbon Trust**.
- We are sourcing 100% renewable energy for our business activities.
- We reduced the CO<sub>2</sub> emissions of our production site by 40% since 2016.

- Social
- We conducted a "One Team" survey, our first employee engagement survey since the merger to help gain employee insights and improve our collaboration among teams and sites, as well as fostering a culture of open dialogue and communication.
- Our support to the Fondazione Sant' Angelo di Loverciano enabled the setup of a small editorial office that produced the "Loverciano Post" school magazine and a gardening workshop.
- We continued to support and collaborate with local institutions around our Ticino production site including the Municipality of Castel San Pietro, the Tavolino Magico, a local retirement home, the ambulance service, the blood transfusion service, as well as UNICEF and the Swiss Red Cross. Our involvement included both financial support and corporate volunteering.

Â	Mrs. Karma Liess-Shakarchi was elected as the first female Chair of the Board of Directors.
Â	We further embedded ESG into our corporate governance to show our commitment in this area and build greater trust amongst ou stakeholders.
Â	We committed to be part of the Swiss Boards for Agenda 2030.

#### CHAPTERS

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services

Stakeholder Engagement

Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

ity Good Governance

GRI Index

Conclusion

Annexes

5

# Introduction: the Organisation and Its Reporting Practices

Introduction

MKS PAMP at a Glance

07



# **MKS PAMP** at a Glance

**Our Timeline** 

At MKS PAMP, the core of our business centres around trading operations, refining, and fabricating precious metals. As part of our supply chain activities, we source precious metals from mines, recyclers, and bullion markets. Our downstream segment delivers finished products to financial markets, the luxury and jewellery industry, banks and central banks.



• MKS PAMP at a Glance



# **MKS PAMP** at a Glance

**Core Values** 

MKS PAMP's core values are our guiding light, defining our identity and determining our strategy. These values are shared across the company, helping us achieve our objectives and driving progress throughout all business activities. They direct our structure, our policies, and our culture. As such, we strive for:



#### CHAPTERS

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Good Governance

Conclusion

GRI Index

Social Accountability

MKS PAMP at a Glance





# Board of Directors

Purpose, Mission, and Strategy	11
Structure and Composition	13
Governing Body	14
Delegation of Responsibility and Managing Impacts	15

## **Board of Directors**

Purpose, Mission, and Strategy

Structure and Composition

**Governing Body** 



# Purpose, Mission, and Strategy

Family values have always guided our business and they remain at the core of everything we do. In FY2022, these values continue to drive us as a team in meeting the highest standards of ethics and integrity in the way our business is governed. Being able to rely on efficient and agile decision-making remains one of our main priorities. Our management guiding principles and management structure are described here.



To safeguard our partners' values through investments in precious metals



To produce beautiful and safe physical assets by refining, trading, and selling superior precious metals products globally and in Switzerland.

To engage with our suppliers, customers, and employees to ensure that our products are innovative, authentic and responsibly sourced and produced, to the highest standards in the industry.

To create wealth while promoting social wellbeing and responsibly managing all the resources involved in our supply-chain.

# Five focus areas combine to define who we are:

എ⇔് Strategy

Family culture - The Company will ensure that a family spirit is entrenched in its culture. We will promote high environmental, social and governance standards to ensure sustainability in all our business activities for the longterm success of present and future generations.

Skilled and diverse workforce - The Company will assist employees in adapting to technological advancements and utilising their individual knowledge and expertise to create and provide value-added products and services. The Company will strive for diversity and equality in its workforce and ensure that all employees are valued, respected, and integrated into the corporate family. A sustainability driven company -Sustainability and profitability are guiding principles; both are equally prioritised. We adopt an integrative approach that incorporates progressive social and environmental solutions in our commercial and operational activities.

Innovative practices - The Company aims to surpass the industry's expectation of innovation and excellence. Our priority is to deliver the highest quality and transparency in our customer-centric products and services.

Access to products and solutions - The Company will focus on customer's needs. Providing continuous access to the physical supply-chain is essential to our partners.

CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Good Governance

Conclusion

GRI Index

Social Accountability

Annexes

11

**12** / 102

## **Board of Directors**

Purpose, Mission, and Strategy

Structure and Composition

Governing Body



### **Our Guiding Principles**



## Desitive Impact

While we aim to maximise shareholder value, our purpose is at the core of our work. This means engaging employees by providing meaning in their work and having a positive impact on the world.

Regional Trust

Supply chain transparency allows us to have a greater oversight of our clients, suppliers and set goals on how we can generate greater value.

# **Responsibility**

We work with organisations that prioritise ESG initiatives and support our ESG commitments.







#### CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

Conclusion

**GRI Index** 

Social Accountability

102

## **Board of Directors**

Purpose, Mission, and Strategy

Structure and Composition

Governing Body

**Delegationof Responsibility and Managing Impacts** 



# Structure and Composition

Elected by the General Assembly, the Board of Directors is the highest governing body at MKS PAMP SA. For the financial year 2022, the Board consisted of two executive and three non-executive members. During this time, the Board of Directors comprised the following members:



Ms. Karma Liess-Shakarchi Chairman

> Executive member (Nov 2021 - Present)



Mr. Marwan Shakarchi CEO

Executive member



Mr. Jean-Pierre Roth Chairman

Non-executive member (July 2021 - Nov 2021)





Mr. Aleardo Cattaneo

Non-executive member



Mr. Hans Isler

Non-executive member



Mr. James Emmett

Non-executive member

#### CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion

102

### **Board of Directors**

Purpose, Mission, and Strategy

#### Structure and Composition

**Delegationof Responsibility and Managing Impacts** 

Governing Body



# **Our Governing** Body

The Board is collectively responsible for outlining our long-term corporate and financial objectives, establishing our strategy, and allocating resources. It determines our management structure to help achieve long-term success and deliver sustainable shareholder value. Criteria for Board members are based on shareholders' views, professional competency, and independence, which we maintain by ensuring a majority of non-family members on the Board at any time.

As a family-run business, bringing in different perspectives and experiences allows the company to broaden its horizon and avoid blind spots while continuing to think longterm. The General Assembly appoints new members from a pool of candidates put forth by existing Board members.

In addition to receiving quarterly compliance, financial, ESG and other relevant updates, the Board meets in person a minimum of once per quarter. During the 2022 reporting year, the Board met a total of six times. The Board is further responsible for approving all our policy commitments.



Editorial Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

**Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** Social Accountability

**Good Governance** 

**GRI Index** 

Conclusion

102

### **Board of Directors**

Purpose, Mission, and Strategy

Structure and Composition

### Governing Body

Delegation Responsibility and Managing Impacts



# Delegation of Responsibility and Managing ESG Impact

The Board is tasked with setting company's ESG strategy with a view to continously improve our efforts on the economy, environment, and people. The implementation of this strategy is then delegated to the Executive Committee and carried out by the teams responsible. The Board relies on the following Senior Executives regarding the responsibility of impact management: Head of ESG, Head of HR, Head of Finance, Head of Compliance, and Head of Risk Management.



#### CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System

Chain Environmental Responsibility

Social Accountability

sibility Good

Good Governance

**GRI Index** 

Conclusion



# Our Approach to ESG

Our Approach to ESC

Materiality Assessment

Strategy

MKS PAMP

# Our Approach to ESG

Strategy



# Our Approach to ESG



"We adopt an integrative approach incorporating progressive social and environmental solutions in our commercial and operational activities."

Marwan Shakarchi CEO of MKS PAMP SA

# 050 01. Collaborate

We define the objective by listening and exchanging with our stakeholders, as well as with local and global communities.



We gather data and insights to create an ESG plan.



We carry out the following actions to inform, implement and communicate our strategy:



CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

Conclusion

GRI Index Annexes

102

### Our Approach to ESG

Strategy



# Our Approach to ESG

Today, MKS PAMP takes a holistic approach to sustainability and shareholder value, firm in the belief that when a company produces profitable solutions to problems of people and planet, it becomes more sustainable.

To systematically reduce our environmental footprint, we strive to adopt effective and sustainable operational strategies that reduce reliance on fossil fuels, while still allowing us to meet our commitment to profitability. These include sourcing renewable energy, investing in energy-efficient technologies such as LED lighting, heat management and intelligent cooling systems, as well as adopting sustainable manufacturing methods to reduce waste production.

At the same time, we are working to strengthen our relationships with suppliers to

improve the quality of inbound material and reduce associated emissions. Commitment to responsible stewardship of resources and regulatory compliance guarantees superior product quality while also ensuring responsible sourcing and production. MKS PAMP commits to responsible corporate governance by focusing on ethical business practices and sound environmental stewardship.

By setting ambitious ESG targets and engaging with internal and external stakeholders we ensure that ESG plans are adequately defined and implemented. In this regard, we set targets, assess, act upon, monitor, and communicate progress against key environmental and social performance indicators while also seeking feedback.





#### CHAPTERS :

Editorial Introduction The Board of Directors

Our Approach to ESG

Our Products & Services
Stakeholder Engagement

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

GRI Index

Social Accountability

Conclusion

102

# Our Approach to ESG

#### Strategy

#### Materiality Assessment





# Our Strategy

Another term that is broadly used to refer to ESG concepts is sustainability. We see ESG as the goals, tools and framework that allow a company to reach high sustainability. When a company produces profitable solutions to problems relating to people and the planet, it becomes more sustainable. At MKS PAMP, we are committed on exchanging with our employees and customers about the importance of sustainable practices and we encourage them to make sustainably conscious decisions.

Our environmental responsibility strategy pushes us to invest in renewable energy sources, research innovative technologies, increase efficiencies, and reduce our environmental footprint such as by implementing efficient waste management systems. At the same time, our social obligation sees us striving to ensure healthy relationships with those people and communities we interact with by being a good corporate citizen. We see ESG as the goals, tools and framework that allow a company to reach high sustainability. When a company produces profitable solutions to problems relating to people and the planet, it becomes more sustainable. The company's ESG strategies are centred around social and environmentally sound operations, supply chain management, and third-party certification. Operational practices include ensuring health and safety guidelines are adhered to, the reduction of energy consumption and waste, investing in renewable energy sources such as the solar panel project implementation at Castel San Pietro, and improving resource efficiency while also caring for the communities where we operate. As part of our value chain initiatives, we exercise stringent due diligence on our precious metals supply chains. We also adhere to international standards for our supply chain, such as RJC-Code of Practice and, for our Ticino production site, the SA8000 Social Accountability policy. For further information on our accreditations, standards, and certifications, please refer to page 43.

#### CHAPTERS :

Editorial Introduction The Board of Directors

**Our Approach to ESG** 

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

/ Good Governance

Conclusion

GRI Index

y

Annexes

Social Accountability

**Our Approach to ESG** 

Strategy



# Materiality Assessment



#### CHAPTERS :

Editorial

The Board of Directors

Our Products & Services

**Transparent & Responsible Supply Chain** 

Environmental Responsibility

Good Governance Conclusion GRI Index

```
Social Accountability
```

Annexes

Introduction

n

Our Approach to ESG

Stakeholder Engagement

Production System

# Our Products and Services

MKS PAMP

Products	
Services	
Customers and Markets	

23 27 29

### **Our Products and Services**

Products Services



# Our Products and Services

At MKS PAMP we continuously strive to achieve the highest-quality products and services for our customers. Our comprehensive offering accommodates every segment of the market, with particular emphasis on investment, jewellery, and industrial sectors. Known for its high standards, Switzerland is at the core of the Group's identity and quality culture. MKS PAMP product quality is verified by independent sworn assayers accredited by the Swiss Federal Bureau for the Control of Precious Metals (Assayer Fondeur).

Our production site is equipped with state-ofthe-art machinery, and we engage the highest Swiss engineering skills to ensure the utmost quality end-product. In-house engineers ceaselessly work on technical improvements and innovations so we can provide our clients with the finest products.

As external affirmation of our high standards, MKS PAMP is one of only three 'Approved Good Delivery Referees' of both the London Bullion Market Association (LBMA) and the London Platinum and Palladium Market (LPPM).





#### CHAPTERS

Editorial Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

Conclusion

GRI Index

Social Accountability

KS PAMP SA FY2022 ESG Rep

23

102

### **Our Products and Services**

Products
Services

**Customers and Market** 

# Our Products and Solutions

In line with our commitment to constantly improve the precious metals industry at large, we work hand in hand with our suppliers and customers to ensure that our products are innovative and produced to the highest standards of quality, traceability, and transparency.

# Carbon Measured Certified Products

Our gold and silver grains, 1kg and 400oz gold cast bars, the 1oz Lady Fortuna<sup>™</sup> gold minted bar and our gold and silver grains have achieved Carbon Measured certification by the Carbon Trust. Through the Carbon Measured certification, our products went through a full Carbon Footprinting process, where the emissions generated across the product's lifecycle have been measured, certified and disclosed on the product certificate. The following emissions per scope were measured and certified:

- Scope 1: emissions related to manufacturing processes such as materials used, combustion of liquid fuels, and self-generated electricity.
- Scope 2: emissions generated from the acquisition and consumption of electricity, heat, steam, or cooling from external sources.
- Scope 3: upstream raw material inputs, inbound transportation, downstream distribution, and end-of-life processing.

#### SUISSE 1 KALO FINE GOLD 9999 (COLOR) 0722 NO00000 7722 NO00000 COLOR FINE COLD FINE COLD

### **Carbon Neutral Gold**

Our Carbon Neutral gold portfolio includes the 1kg gold cast bar, the 400 oz large gold cast bar and 1oz Lady Fortuna<sup>™</sup> gold minted bar, certified by the Carbon Trust in accordance with the international PAS 2060 Carbon Neutrality Standard. The Carbon Neutral certification indicates that the CO<sub>2</sub> emissions generated across the product's entire value chain have been measured, certified, and committed to yearly reductions. Carbon neutrality is then achieved by offsetting the remaining emissions from all scopes.

CHA		

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion



### **Our Products and Services**

Products

Services

#### **Customers and Market**



S PAMP SA FY2022 ESG Report

Provenance<sup>™</sup> is a traceability solution that leverages blockchain technology to track the global precious metals supply chain, from source to end product, guaranteeing responsible sourcing through a transparent approach, and allowing clients to pick and choose the origin and the type of metal they want. Provenance<sup>™</sup> offers a wide range of advantages to customers, ranging from managing risks, greater transparency across the supply chain to various marketing benefits. Each product has an attached physical and electronic certificate with a QR code that can be scanned by a mobile phone and accessed

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P000000

Provenance

# Cast Bars

GUISSE

250 0

COLD

0920

C00000





### **Minted Bars**

We manufacture minted bars in gold, silver, platinum, palladium, and rhodium, all of which are available in a range of sizes and weights (0.3g - 1kg). Our minting divisions offer a full suite of services, from original concept and design, through to tooling, production, packaging, and marketing support, in accordance with client requirements. In-house artistic and technical teams are dedicated to creating new and innovative designs, themes and finishing techniques.



### **VERISCAN®**

VERISCAN<sup>®</sup> is an app-based technology that identifies and enables the instant and secure authentication of registered PAMP products using an iPhone<sup>®</sup>. This reduces the risk of counterfeits on the market, boosts efficiency and in turn potentially decreases buyback costs for both distributors and investors.

#### CHAPTERS

Editorial Introduction

through our PAMP BM app.

The Board of Directors Our Approach to ESG Our Products & Services

Stakeholder Engagement

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Social Accountability

Good Governance

GRI Index

Conclusion

IKS PAMP SA FY2022 ESG Repr

102

### **Our Products and Services**

Products Services **Customers and Market** 



# Our Products and Solutions

In line with our commitment to constantly improve the precious metals industry at large, we work hand in hand with our suppliers and customers to ensure that our products are innovative and produced to the highest standards of quality, traceability, and transparency.



### **Collectibles & Custom Minting**

We produce a range of innovative keepsake designs across several categories, including legal tender, commemorative coins, and official, brand-licensed collectibles.



### **Industrial Products**

As a vertically integrated precious metals company, we provide specialty precious metals products to a variety of industrial clients, such as semi-fabricated products for the jewellery and watch industries; gold, silver and platinum alloys; coin and metal blanks. We also offer a full range of PGM chemical compounds and fine metals.

#### CHAPTERS

Editorial

The Board of Directors

Our Approach to ESG

Our Products & Services

**Transparent & Responsible Supply Chain** 

**Environmental Responsibility** 

Good Governance Conclusion GRI Index

Introduction

Stakeholder Engagement

Production System

Social Accountability

### **Our Products and Services**

#### Products

Services



# Spotlight: The New Gold Standard

This year, we were proud to unveil a portfolio of Carbon Neutral gold products certified by the Carbon Trust – a first in the precious metals industry. Our ability to offer products that have been independently certified as Carbon Neutral by the Carbon Trust means that our clients can turn to us in confidence as they seek to lower their carbon footprint.

"The Carbon Trust is pleased to have certified MKS PAMP's 1kg and 400oz gold bar products as Carbon Neutral in accordance with PAS 2060. This is an important step in the company's sustainability journey, demonstrating its commitment to reducing the carbon footprint of its product portfolio. We hope it will encourage the precious metals sector to continue to increase its ambition and accelerate the move towards a Net Zero future."

Hugh Jones Managing Director, the Carbon Trust

#### OUR RANGE OF CARBON TRUST CERTIFIED PRODUCTS INCLUDES:

 1kg Gold Cast Bars
 Carbon Neutral & Carbon Measured

 400oz Large Gold Cast Bars
 Carbon Neutral & Carbon Measured

 1oz Lady Fortuna Gold Minted Bar
 Carbon Neutral & Carbon Measured

 Cold Grains
 Carbon Measured

 Silver grains
 Carbon Measured



**Carbon Neutral :** A Carbon Neutral certification demonstrates an organisation's commitment to the decarbonisation of its product portfolio, through measuring its product's footprints, adopting a carbon management plan and compensating the remaining impact through the support of environmental projects.



**Carbon Measured :** For the product to achieve the Carbon Measured certification, the emissions related to the product had to be calculated and verified. All of our Carbon Neutral products are also certified Carbon Measured.

The Carbon Neutral products and their footprint have been certified in accordance with the internationally recognised PAS 2060 standard. Through this alignment, we are proud to commit to yearly reduction of the GHG emissions related to these products and ensure their carbon neutrality by offsetting the excess emissions. The footprint of the Carbon Measured products has been certified in accordance with the internationally recognised ISO 14067 standard. Once the Carbon Trust certified the emissions related to the gold bars and the number of carbon offsets required for product neutrality, MKS PAMP proceeded to purchase voluntary offsets that focus on carbon avoidance projects. Avoidance offsets come from activities that reduce emissions by preventing their release into the atmosphere. Based on our global footprint, we have decided to focus on avoidance projects in the countries in which we operate or source from.

#### CHAPTERS

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion

Annexes

26

102

### **Our Products and Services**

ProductsServices

**Customers and Market** 



# **Our Services**

In addition to our product portfolio, we also offer a comprehensive array of services from refining to fabrication, physical and financial trading, through to complete transport and storage options.

# **Refining Services**

The refining capacity of our production site in Switzerland exceeds 450-metric tons for gold, 600-metric tons for silver and 5 tons for platinum group metals (platinum, palladium, rhodium, ruthenium, iridium, and osmium) per year. Methods include electrolysis as well as wet chemical refining (aqua regia). We refine doré from mining partners, recycled material from the secondary jewellery market, investment bars and spent industrial material. MKS PAMP also offers countless possibilities in the design and production of custom minting products.

# Analysis and Sampling

Our Assay and Analysis laboratory, which operates as an independent entity under the remit of the Swiss Central Office for the Control of Precious Metals, is certified to carry out analytical activities and testing on precious metals. The Laboratory also holds ISO/IEC 17025 accreditation and has several of its analytical methods accredited. The comprehensive range of services include fire assay, spectrometric, ICP, X-ray and chemical assays. All material arriving at the refineries, whether doré or recycled material, is melted and sampled.

## Storage and Vaulting

We offer bespoke and secure storage solutions in Switzerland, India and the USA, as well as vaulting facilities in several other locations through our dedicated logistic partners. In addition, we provide allrisk insurance, flexible stock management, and LBMAaccredited weighing and acceptance procedures.







#### CHAPTERS

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

pility Good Go

Good Governance

Conclusion

**GRI Index** 

Social Accountability

102

Products

Services



# **Our Services**



# **Treasury Services**

We help our customers better manage supply chain related cost and risk through our tailor-made financing solutions for all precious metals and against multiple currencies.



# PHYSICAL TRADING

We are active in location and quality swaps, maintaining extensive product inventories and providing logistic and storage solutions in all major markets.



We focus on competitive pricing, liquidity and timely trade execution for spot, forwards, and treasury swaps, while offering tailored risk management and hedging strategies.



Our in-house Web Trading Application (WTA) enables clients to trade gold, silver and PGMs in multiple currencies and provides access to market liquidity and execution in real time.





#### CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

Conclusion

GRI Index

Social Accountability

### **Our Products and Services**

Products

Services



29

102

# Customers and Markets

We are proud to serve a diverse global clientele operating in a range of sectors and markets. For minted products, the main markets in which we operate are Europe, North America, and Asia. In the cast bar bullion market, our principal customer remains the banking sector, particularly in Europe. CENTRAL AND COMMERCIAL BANKS



PRECIOUS METALS TRADERS



NATIONAL MINTS



BULLION WHOLESALERS



MINING COMPANIES

FUNDS





JEWELLERY & WATCH MANUFACTURERS AND RECYCLERS



INDUSTRIAL AND E-WASTE RECYCLERS



INDUSTRIAL MANUFACTURERS



#### CHAPTERS :

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain

**Production System** 

Environmental Responsibility Social Accountability

ty Good Governance

GRI Index

Conclusion

# Stakeholder Engagement



### Stakeholder Engagement



We engage in exchanges, participate in activities organised by the commune, and invite feedback from our partners

# Stakeholder Engagement

Understanding the individual needs of our stakeholders is crucial to the way we operate. Whether it is with our employees, suppliers, institutions, or clients, we strive to maintain an open and collaborative approach as the basis for regular meetings and discussions. Aimed at generating value for all parties involved, we plan and participate in specific activities for each stakeholder and invite feedback from our partners to ensure we listen to what's important to them and to what we can improve.

With regards to external stakeholders, we hold regular meetings and visits, and we regularly attend fairs and trade events to maintain contact with customers, suppliers, and institutions. By way of communication, we publish daily market reports on all four metals, share frequent market insights from our analysts, and release yearly forecasts which are made publicly available. Our company website is our main tool for sharing news and updates as well as publishing our annual ESG report, enabling us to communicate our progress on significant areas within the business.

MKS PAMP volunteer

employees repainting outdoor furniture for the kindergarten

of the Municipality of Castel San Pietro, Ticino

For internal stakeholders, we regularly meet with Workers Representatives group, who represent employees at the production site. We encourage a two-way dialogue with our colleagues by providing suggestions boxes and updates on notice boards at our sites, facilities, and offices. Annual performance reviews are a time to reflect on individual performance and are a means for employees to provide feedback on their own personal development and offer suggestions for improvement. This year ESG was also included in the performance reviews. In 2022, all employees were asked to participate in an engagement survey which allowed for the creation of an improvement plan tailored to suggestions and requests, and a particular section of the survey was allocated to ESG.

Employees are provided with on-thejob learning and training opportunities, and are encouraged to take part in social events, company volunteering initiatives, and incentivised to cycle to work. The wider community is a crucial part of our engagement outreach and part of our commitment to being a corporate citizen that acts as a force for good. We regularly engage with the local community at our production site – including the commune of Castel San Pietro and various associations – to generate value and better understand their needs. At the same time, we facilitate contact so that we can be alerted to any incident that occurs near to our sites or facilities associated with our business practices. Likewise, we maintain a close relationship with emergency services and carry out regular drills, sharing plans in the event of untoward incidents.

# Key Stakeholders

**EMPLOYEES CUSTOMERS & COMMERCIAL** PARTNERS SUPPLIERS 窳 **GOVERNMENT INSTITUTIONS** LOCAL COMMUNITIES INDUSTRY ASSOCIATIONS 111 new a CIVIL SOCIETY MEDIA SHAREHOLDERS

#### CHAPTERS

Editorial Introduction The Board of Directors

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

Conclusion

GRI Index

# Transparent and Responsible Supply Chain



#### Transparent and Responsible Supply Chain

Emissions Across Our Value Chain	35
Supply Procedure	36
Environmental and Social Assessment	37
Materials and Sourcing	38

102

**Transparent and Responsible Supply Chain** 

**Emissions Across our Value Chain** 

Supply Procedure

**Environmental and Social Assessment** 

Materials and Sourcing

MKS PAMP

# Transparent and Responsible Supply Chain

From mine to market, MKS PAMP is committed to cultivating secure, ethical, and verified supply chains. Over the past several years, we have strengthened this commitment through longstanding collaborations with institutions and organisations to set the highest responsible standards in the industry. We do this by assessing and addressing human rights concerns, as well as wider environmental and social issues associated with the sourcing and traceability of our products.







Editorial

Introduction

The Board of Directors Our Approach to ESG

**Our Products & Services** 

Transparent & Responsible Supply Chain

**Environmental Responsibility** 

**Good Governance** 

**GRI Index** 

Conclusion

Annexes

Stakeholder Engagement

**Production System** 

Social Accountability

102

## **Transparent and Responsible Supply Chain**

**Emissions Across our Value Chain** 

**Supply Procedure** 

**Environmental and Social Assessment** 

**Materials and Sourcing** 



# Transparent and Responsible **Supply Chain**

Our Group Responsible Precious Metals Policy outlines the commitments and responsibilities that are central tenets of our operating procedures. Our Group Responsible Precious Metals Policy is approved by the Group Board of Directors and reviewed annually. Changes are made to the Policy to reflect our commitment to regularly strengthening our requirements. The Policy is communicated to all our employees and is available to the public on our website. This Policy is communicated to – and part of our commercial agreements with - all our precious metals counterparties. We also encourage our counterparties to further communicate our Policy to their employees and own supply chain actors. This was updated in August 2022, following the reporting period.

## We fight against:

- Human rights abuses associated with the trade of precious metals
- Direct or indirect support of illegitimate armed  $\checkmark$ groups
- Bribery and fraudulent misrepresentation of the  $\checkmark$ origin of precious metals
- Non-compliance with taxes

We address:

Money-laundering and financing of terrorism

Adverse ESG factors in our supply chain

Climate change, by having Science Based Target

(SBTi) approved carbon emissions reduction targets in line with the Paris Agreement

### We commit to:

- Adhering to applicable sanctions
- Using official banking channels for any transfer of payments
- Maintaining adequate records to demonstrate due diligence
- Training our employees on AML-CFT and responsible sourcing practices

### We adopt & implement:

- Effective due diligence against threat financing risk and adverse ESG factors
- Risk mitigation, including suspending or discontinuing strategies

Editorial Introduction

The Board of Directors Our Approach to ESG

**Our Products & Services** 

**Transparent & Responsible Supply Chain** 

**Environmental Responsibility** 

Good Governance

**GRI Index** 

Conclusion

Annexes

Stakeholder Engagement

**Production System** 

Social Accountability

102

## **Transparent and Responsible Supply Chain**

• Emissions Across our Value Chain

Supply Procedure

**Environmental and Social Assessment** 

**Materials and Sourcing** 



# **Emissions Across Our Value Chain**

Value Chain of 1kg Gold Bar:



### **Non-precious metals suppliers**

At our production site in Castel San Pietro, Ticino, we assess non-precious metals suppliers with a questionnaire addressing transparency, quality, environment, health and safety, and ethics, asking them to adhere to the principles of our Code of Ethics. Inperson interactions and meetings with regular suppliers are frequent.

### **Precious metals suppliers**

In FY2022, we continued to improve our systematic approach to pre-contract due diligence by redrafting the refining contracts and onboarding documents of our precious metals suppliers to include information on Greenhouse Gas (GHG) emissions. We continue to implement our Responsible Precious Metals Group Policy and Know Your Customer Policies. In accordance with the Swiss AML Act, the LBMA & LPPM Responsible Guidance and the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas, all prospective precious metals supply chains go through a due diligence process, which include the verification of the identity of the contracting party, the identification of the beneficial owners, the screening through a software for money laundering, sanction and PEP identification, the collection of Know Your Customer (KYC) and Know Your Product (KYP) information and

corroborative documents. On site visits are carried out to corroborate the desktop due diligence performed. Precious metals suppliers continue to be monitored throughout the course of the business relationship, including due diligence updates, site visits and meetings. For the reporting period, mined precious metals supply chain were screened using social and environmental criteria.

Editorial Introduction

The Board of Directors

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance Conclusion

**GRI Index** 

Social Accountability

Annexes

**Production System** 

102

# Transparent and Responsible Supply Chain

**Emissions Across our Value Chain** 

Supply Procedure

**Environmental and Social Assessment** 

Materials and Sourcing



# Supply Procedure

## **Key Suppliers**

We interact regularly with a variety of suppliers. This entails constant controls along the lines of the voluntary SA8000 certification. The various partnerships range from service providers to material suppliers and can be grouped into the following categories: MACHINERY AND EQUIPMENT





PACKAGING

CHEMICALS



ENERGY



TECHNOLOGY

SECURITY





ASSOCIATIONS



CERTIFICATION & ACCREDITATION BODIES AND CONSULTANTS



GENERAL SUPPLIERS



#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain

**Production System** 

Environmental Responsibility

Social Accountability

ty Good Governance

GRI Index

Conclusion
### Transparent and Responsible Supply Chain

**Emissions Across our Value Chain** 

Environmental and Social Assessment

Supply Procedure

**Materials and Sourcing** 



# Environmental and Social Assessment

All potential suppliers at our production site in Ticino are requested to complete a supplier assessment questionnaire covering health and safety, environmental, quality, and ethics. In addition to this, suppliers are required to sign MKS PAMP's general principles declaration. This assessment allows us to identify impacts on the environment, the economy, and people.

Through our precious metals procurement practices and procedures, we seek to minimise risks related to human rights issues. Our policies define initial and ongoing due diligence in agreement with the OECD due diligence guidance for responsible supply chains of minerals from conflict-affected and high-risk areas and LBMA/LPPM Responsible sourcing requirements. To mitigate or prevent potential adverse impacts and ensure adherence to policy, we regularly conduct onsite visits and monitoring.

271 non-metal suppliers have been assessed for social and environmental impacts. Of these, none were identified as having negative or potentially negative impacts.



#### HAPTERS :

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

Conclusion

GRI Index

Annexes

37

102

### **Transparent and Responsible Supply Chain**

**Emissions Across our Value Chain** 

Supply Procedure

**Environmental and Social Assessment** 

Materials and Sourcing

MKS PAMP

Materials and Sourcing

The general sourcing of metals for our gold bars includes a mix of mined and recycled sources. The sourcing mix usually depends on market price fluctuations and availability of the different sources, as well as end consumer demand. We recognise that reducing our supply chain GHG emissions will take time, which is the reason we have set specific mechanisms to ensure they are considered while making decisions on our sourcing mix.



Key areas that contribute to our GHG emissions



ELECTRICITY USAGE IN OUR PRODUCTION PROCESSES AND OFFICES





SOURCE 100% RENEWABLE ELECTRICTY AT OUR PRODUCTION SITE



 $(\mathbf{A})$ SPOTLIGHT

### **Collaboration with Swiss Better Gold**

MKS PAMP is a leading member of Swiss Better Gold, an initiative based in Switzerland and supported by the Swiss State Secretariat for Economic Affairs ("SECO") that spearheads responsible gold programs for gold Artisanal and Small-Scale Mines (ASM). The initiative is supporting continuous improvement in gold ASM, which is often associated with fostering a vicious cycle of poverty, human rights issues, and environmental degradation. The gold ASM sector employs around 20 million people worldwide, many of whom are micro-entrepreneurs, and, alongside their families, they can often find themselves trapped in a cycle of social and environmental hardship. Swiss Better Gold provides a platform for these artisanal miners to improve their social and environmental practices while also establishing direct supply chains with members of the initiative. This programme has a significant positive impact on both the environment and the family livelihoods.

Editorial

The Board of Directors

Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance

Conclusion

**GRI Index** 

Social Accountability

Annexes

Introduction

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

**Production System** 

# Production System

Production Line	41
Credentials	42
Memberships & Collaborations	43
Accreditations	44
Certifications	45
Policy Commitments	46
Grievance Mechanism	47

102

### **Production System**

Production Line

Credentials



# **Production** System

A crucial aspect of our business activities, our production system provides the foundation for our operations. We ensure that we follow best practices and standards of excellence while also managing risks efficiently. At MKS PAMP, we ensure we remain compliant with relevant regulations and industry guidelines when it comes to sustainable production. With good production systems in place, we can contribute to minimising our environmental and social impact, reduce costs and ensure ethical working conditions.







Editorial Introduction

The Board of Directors Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance Conclusion

**GRI Index** 

Annexes

**Production System** 

Social Accountability



### **Production System**

**Production Line** 



Credentials

42

102

As a company, we strive to remain at the forefront of change and improvement, and work together with our partners to raise industry standards. We are proud to have contributed to several internationally recognised initiatives that set the highest codes of conduct and integrity for the industry as a whole. At the same time, we endeavour to put our experience, market insights and reputation at the service of industry strength and transparency. Our memberships, accreditations and involvement with various market associations are listed on the following page.



#### CHAPTERS

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services

Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance Conclusion GRI Index

Stakeholder Engagement

Production System

Social Accountability

### **Production System**

Credentials

**Grievance Mechanism** 



# Credentials



LBMA

FEINER

PM PLATINUM & PALLADIUM

GOOD DELIVERY

#### Organisation for Economic Co-Operation and Development (OECD) - Member of the Multi-Stakeholder Steering Group (MSG).

We contributed to the creation of the Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas, which provides detailed recommendations to help companies respect human rights and avoid contributing to conflict through their mineral purchasing decisions and practices. As part of the MSG, we support the implementation of the Due Diligence Guidance.

#### London Bullion Market Association (LBMA) - Member

We assisted in drafting the Responsible Gold Guidance, established for refineries to combat systematic or widespread abuses of human rights, to avoid contributing to conflict, to comply with high standards of anti-money laundering and combating terrorist financing practice.

#### London Platinum and Palladium Market (LPPM) - Member

We contributed to the first versions of the Responsible Platinum Guidance and the Responsible Palladium Guidance, inspired by LBMA guidance, and contributed to subsequent drafts.

#### Responsible Jewellery Council (RJC) - Certified Member (refinery)

We comply with the RJC Code of Practice, which defines the responsible ethical, human rights, social and environmental practices that all certified RJC members must adhere to. We also adhere to the Chain-of-Custody (CoC) certification standards, which define an approach for companies to handle and trade gold, silver and platinum group metals in a way that is traceable and responsibly sourced.

#### World Gold Council (WGC)

We contributed to the publication of the Conflict-Free Gold Standard in support of gold that does not contribute to armed conflict.

#### Responsible Minerals Initiative (RMI) - Member

We regularly collaborate with the RMI to support enhanced standards for responsible sourcing of minerals.

#### Alliance for Responsible Mining (ARM)

We are an authorised retailer of Fairmined certified gold, a label created by the ARM to support responsible gold mining practices at small or artisanal mines.

#### Artisanal and Small-Scale Mining (ASM) initiative

Our Group plays a leading role in various initiatives that aim to help Artisanal and Small-Scale Mining (ASM) access international markets and progress towards responsible extraction standards.

#### SBG SWISSBETTERGOLD ASSOCIATION

#### Swiss Better Gold Association - Founding Member and Member of the Board

Supports more socially inclusive and better environmental practices.

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Ν	DY1
	$\bigcirc$

#### Public-Private Alliance for Responsible Mineral Trade (PPA) - Member

Supports the measures taken in the African Great Lake Region towards responsible sourcing.

ASFCMP (Swiss precious metals industry association) - Member

#### Association Romande des Intermédiaires **Financiers** - Member

Swiss Trading and Shipping Association (STSA) - Member

Swiss Boards for Agenda 2030 - Signatory

Good Governance

Conclusion

Editorial Introduction

The Board of Directors

Our Approach to ESG

**Our Products & Services** Stakeholder Engagement **Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** 

Social Accountability

Annexes

**GRI Index** 

RESPONSIBLE JEWELLERY COUNCIL







43



**Memberships & Collaborations** 









Production System	Production Line     Credentials	Grievance Mechanism
Credentials	CME Group	Chicago Mercantile Exchange (CME) Accredited Good Delivery.
Accreditations	COOD DELIVERY REFINER	London Bullion Market Association (LBMA) Approved Referee and Accredited Good Delivery Refinery.
	LIPM PATNUM & PATNUM & PATNUM & PATNUM & PATNUM	London Platinum and Palladium Market (LPPM) Approved Referee and Accredited Good Delivery Refinery.
	NYSE.	New York Stock Exchange (NYSE) Accredited Good Delivery.
LA CA	TOKYO Commodity Exchange	Tokyo Commodity Exchange Accredited Good Delivery.
	the second	ISO 17025 (General requirements for the competence of testing and calibration laboratories) Accredited since June 2005.
CHAPTERS :		

Grievance Mechanism

CHAPTERS :

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement

**Production Line** 

Transparent & Responsible Supply Chain
Production System

Environmental Responsibility Social Accountability Good Governance

GRI Index Annexes

MKS PAMP

### **Production System**

#### Production Line



Credentials

# Credentials

### Certifications

"In order to reshape our approach to responsible sourcing to achieve positive social and environmental impact along the value chain while enabling product integrity and traceability, we knew we needed to have the right partners. The commitment of MKS PAMP to sourcing responsible artisanal and small-scale gold made it clear to us that this partnership would enable us to deliver our objectives."

> Aurelia Figueroa Global Head of Sustainability at Breitling

## Certifications

We are also the only refinery in Switzerland to simultaneously hold all of the following accreditations:

#### CARBON TRUST CARBON NEUTRAL LABEL

Certified Carbon Neutral for our 1kg gold cast bar, 400 oz gold cast bar and 1oz Lady Fortuna gold minted bar.

#### CARBON TRUST CARBON MEASURED LABEL

Certified Carbon Measured for our silver grain, gold grain, 1oz Lady Fortuna gold minted bar, and 1kg and 400 oz gold cast bar.

- ISO 9001\* (Quality Management System)
   Certified since March 2008.
- SA 8000\* (Social Accountability)
   Certified since June 2014.
- / ISO 45001\* (Health and Safety)
   Certified since July 2009 (formerly OHSAS 18001).
- ISO 14001\* (Environmental Management System)
   Certified since July 2009.

\* Refinery operations (Ticino production site) only



SPOTLIGHT

# Putting responsible artisanal & small-scale mining on the map with Breitling

#### #SQUADONAMISSION

At MKS PAMP, environmental and social performance drive our selection of business partners, as it has in our creation of an upstream gold supply chain for Breitling. According to the Swiss Better Gold Association, artisanal small-scale mining (ASM) provides a livelihood to over 40 million people worldwide, which, for the gold mining sector, corresponds to about 20 million miners and represents approximately 20% of the global gold production. Alongside the Swiss Better Gold Association, we have advocated and supported measures to build secure, transparent, and verifiable gold supply chains from responsible artisanal and small-scale miners to market. Today, we are proud to be the official sourcing partner to the luxury watchmaker, Breitling. Beginning our partnership with Breitling in 2020, we took our collaboration to new heights in 2022 with the creation of the brand's first ever "traceable watch", which transparently informs and engages owners concerning the origins of its precious metals. Breitling utilized ASM gold, sourced from a mine supply chain developed by MKS PAMP, for this first-of-a-kind timepiece. The watch leverages Provenance<sup>TM</sup>, our cutting-edge traceability solution that utilizes blockchain technology to track and trace the global precious metals supply chain.

Editorial Introduction The Board of Directors

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain

**Production System** 

**Environmental Responsibility** 

Good Governance Conclusion GRI Index

Social Accountability

Annexes

45

102

### **Production System**

Production Line

Credentials

# ✓ MKS PAMP GROUP ✓ MKS PAMP SA Ticino branch Responsible Precious Metals Policy (2022) Health and Safety, Environment and Quality Policy (publicly available) ✓ MKS PAMP SA Ticino branch ✓ MKS PAMP SA Ticino branch Code of Ethics SA8000 Policy (internal document, shared with partners on request) ✓ SUPPLIER DECLARATION OF COMMITMENT (SENT

**Active Policies Include** 

Adapted from our Code of Ethics

**BASIC PRINCIPLES)** 

TO SUPPLIERS REQUESTING ADHERENCE TO OUR

(internal document, shared with partners on request)



(internal document, shared with partners on request)





# Credentials

#### **Policy Commitments**

Our internal policies on responsible business conduct follow Swiss Labour law and regulations. This includes respecting all employer obligations toward employees, particular with regards to minimum compensation, health, security, equality, and worker's rights.

All our policy commitments are approved by the Board of Directors and apply to all activities and business relationships. Our compliance department is responsible for ensuring compliance with our Responsible Precious Metals Policy, as well as to train all relevant employees on our responsible sourcing principle. An annual third-party audit verifies our compliance with the responsible sourcing principle. Furthermore, the Responsible Precious Metals Policy is part of refining agreements with our counterparties.

Editorial

Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

**Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** 

Good Governance Conclusion

**GRI Index** 

Social Accountability

102

### **Production System**

**Production Line** 

Credentials



# Grievance Mechanism

MKS PAMP has put in place an accessible, independent, respectful, and transparent grievance mechanism via email and reporting boxes in the factory, allowing any employee, supply chain actor or stakeholder to confidentially and without any fear of reprisal, voice any concerns over the supply chain or any newly identified risk. All concerns raised will be treated with fair conduct and transparency towards the concerned party and for the purpose of preventing future grievance or harm and of contributing to continuous learning. Regular improvement is provided through peer review or industry best practices. In addition, MKS PAMP answers to and processes grievances communicated by relevant bodies such as the London Bullion Market Association (LBMA) or the Responsible Minerals Initiative (RMI).



#### CHAPTERS :

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain
Production System

Environmental Responsibility

Social Accountability

Good Governance

GRI Index

Conclusion

**MKS PAMP** 

Environmental Responsibility

62

Emissions Water and Effluents

Waste Energy

Emissions

Water and Effluents

 $\mathbf{01}$ 

Waste

Energy



# Emissions

This year, our ESG team introduced working groups and training initiatives involving all levels of the organisation and encouraged focus meetings with the Executive Committee to ensure a greater level of understanding around climate change matters in a comprehensive and far-reaching way.

Quantifying emissions allows for a deeper understanding of our GHG reduction approach and permitted us to create detailed action plans, both at company and product level given the separate footprints, reduction frameworks, and timelines required.



### **Our Three-Step Carbon Reduction Plan**

Select sources that have set GHG emissions reduction goals, have taken steps to reduce or adopt additional reduction initiatives.

# 02

Redraft our refining contracts and onboarding document of our precious metals suppliers to include information on GHG emissions.

# 03

Revise our strategy to include a greater focus on new clients' base that have GHG considerations.







#### CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System Environmental Responsibility

Social Accountability

y Good Governance

GRI Index

Conclusion

**Emissions** 

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Fm	icc	ion

Water and Effluents

Waste Energy





SPOTLIGHT

# Science Based Targets initiative (SBTi)

In April 2022, the SBTi approved our Scope 1 target ambition in line with a 1.5°C trajectory and Scope 3 target ambitions in line with a WB2°C. In doing so, we proudly became the first precious metals company to have set SBTi approved carbon emissions reduction targets. As we embark on our journey towards decarbonisation, we are committed to working alongside our partners to achieve our ambitious targets and inspire others in our industry to follow suit. Science-based targets are important because they show companies how much and how quickly they need to reduce their GHG emissions to prevent the worst effects of climate change. Specifically, we have committed to reducing absolute Scope 1 greenhouse gas (GHG) emissions by 46.2% by FY30 and FY29 (from a FY19 baseline).

We have also committed to continue sourcing 100% renewable electricity through 2030. Furthermore, we have committed to reducing absolute Scope 3 GHG emissions 27.5% by 2030 (from 2019).

The Science Based Targets initiative (SBTi) drives ambitious climate action in the private sector by enabling organisations to set sciencebased emissions reduction targets. The SBTi is a partnership between CDP, the United Nations Global Compact, World Resources Institute (WRI) and the Worldwide Fund for Nature (WWF). We join the SBTi in its belief that businesses have a vital role to play in driving down GHG emissions and building the resilient, zero-emissions economy we urgently need. "We congratulate MKS PAMP on setting science-based targets consistent with limiting climate warming to 1.5°C, the most ambitious goal of the Paris Agreement. By setting targets grounded in climate science, MKS PAMP is taking action to prevent the most damaging effects of climate change."

Alberto Carrollo Pineda Managing Director, Science Based Targets at CPD

#### HAPTERS :

Editorial Introduction The Board of Directors

Our Approach to ESG

SCIENCE

TARGETS

BASED

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System Environmental Responsibility

Social Accountability

Good Governance Conclusion GRI Index Annexes

**NP SA FY2022 ESG Rep**o

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Water and Effluents

Waste

Energy



# **Emissions**

To reduce the company's GHG emissions, the company has set SBTi targets and signed an Action for Climate Empowerment (ACT) agreement with the Swiss Government.



#### SCOPE 1\*

MKS PAMP SA commits to reduce absolute scope 1 GHG emissions 46.2% by FY2030 from a FY2019 base year.



-46.2% CO<sub>2</sub>e TARGETS

345 tCO<sub>2</sub>e TARGET YEAR (FY2030)

# SCOPE 2\*

**Our SBTi Commitments** 

MKS PAMP SA commits to annually sourcing 100% renewable electricity through FY2030.

100% Renewable energy BASELINE YEAR (FY2019)

100% Renewable energy TARGETS

### 100% Renewable energy TARGET YEAR (FY2030)



#### SCOPE 3\*

MKS PAMP SA commits to reduce absolute scope 3 GHG emissions 27.5% by FY2030 from a FY2019 base year.

#### 8,217,359 tCO<sub>2</sub>e

**BASELINE YEAR (FY2019)** 

## -27.5% CO<sub>2</sub>e

TARGETS

### 5,957,585 tCO<sub>2</sub>e TARGET YEAR (FY2030)

We use the ISO 14064 and GHG Protocol Corporate Standard to measure our emissions, with FY2019 as our base year.



Editorial Introduction

The Board of Directors

Our Approach to ESG

**Our Products & Services** Stakeholder Engagement **Transparent & Responsible Supply Chain** 

**Production System** 

**Environmental Responsibility** Social Accountability

Good Governance

Conclusion

**GRI Index** 



102

### **Environmental Responsibility**

Emissions

Water and Effluents

Energy

Waste



# Emissions

### **Revaluating our baseline year**

In light of more accurate data being made available since our initial calculation in FY2019, we have re-evaluated our baseline year emissions in line with the GHG Protocol Corporate Standard. Following the new calculation, the baseline number decreased for all 3 scopes, meaning that our target emissions for FY2030 have also lowered. The updated calculations have been submitted to SBTi for review and revalidation, respecting their requirement for base year emissions recalculation.





222

The major changes to the baseline year are:

A revaluation of emissions in Scope 3 category 1, resulting in a 30% reduction of scope 3 emissions. Following our efforts to gather GHG data from our sources, we have more reliable numbers of our sources past emissions.

A shift in emissions from Scope 1 to Scope 3 category 6, resulting in a 10% reduction in scope 1 emissions. Due to the miscategorisation of certain emissions, the legal and/or financial control of certain asset(s), such shift was necessary.

#### CHAPTERS :

Editorial Introduction

The Board of Directors

Our Products & Services

**Transparent & Responsible Supply Chain** 

Environmental Responsibility Social Accountability Good Governance

GRI Index Annexes

Conclusion

Our Approach to ESG

Stakeholder Engagement

Production System

Emissions	-		
	Fm	icci	ions

Water and Effluents

Waste

Energy



# Emissions

GHG emissions reductions for reporting period: **SCOPE 1** 

#### SCOPE 1 Explanation: Reduction of emissions due to operational and process efficiency at office and refinery.

EMISSION TYPE		SCOPE 1, tCO <sub>2</sub> e	
	Baseline FY19 (Adjusted)	FY22	% Change from FY19 to FY22 (Adjusted)
STATIONARY	541.0	340.7	-37%
MOBILE	23.2	5.5	-76%
FUGITIVE	77.9	138.3	78%
TOTAL	642.1	484.5	-25%

We use the ISO 14064 and GHG Protocol Corporate Standard to measure our emissions, with FY2019 as our base year. During the reporting period, we achieved a reduction of 157.6 tCO2e for scope 1.

# **SCOPE 2** *Explanation:* Significant decrease in Scope 2 emissions due to a decrease in market-based electricity usage in favour of location-based electricity.

			SCOPE 2, tCO <sub>2</sub> e (Renewable Electricity)	
WABLE		Baseline FY19 (Adjusted)	FY22	% Change from FY19 to FY22 (Adjusted)
RENE	TOTAL	100%	100%	-

We use the ISO 14064 and GHG Protocol Corporate Standard to measure our emissions, with FY2019 as our base year. During the reporting period, we continued sourcing 100% renewable electricity

# GHG emissions reductions for reporting period: **SCOPE 2**

**53** / 102

Editorial

Introduction

The Board of Directors Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Social Accountability

Good Governance

GRI Index Annexes

Conclusion

- <b>b</b> -	Em	icci	on	c

SCOPE 3

Water and Effluents

Waste

Energy

This resulted in a reduction of gold doré from 251 tons to 204 tons.



# Emissions

# GHG emissions reductions for reporting period: **SCOPE 3**

We use the ISO 14064 and GHG Protocol Corporate Standard to measure our emissions, with FY2019 as our base year. During the reporting period, we achieved a reduction of 2 437 843 tCO2e for scope 3.



MISSION TYPE		SCOPE 3, tCO₂e	
	Baseline FY19 (Adjusted)	FY22	<b>% Change from</b> FY19 to FY22 (Adjusted)
PURCHASED GOODS & SERVICES	8'178'577	5'727'843	-30%
CAPITAL GOODS	1'294	967	-25%
FUEL & ENERGY RELATED ACTIVITIES	121	70	-42%
UPSTREAM TRANSPORTATION & DISTRIBUTION	4'716	4'149	-12%
WASTE GENERATED IN OPERATIONS	24	57	+138%
BUSINESS TRAVEL	343	209	-39%
EMPLOYEE COMMUTING	245	280	+14%
UPSTREAM LEASED ASSETS	0	7	N/A
DOWNSTREAM TRANSPORTATION & DISTRIBUTION	528	1'123	+113%
PROCESSING OF SOLD PRODUCTS	30'349	43'722	+44%
INVESTMENT	1'161	1'089	-6%
TOTAL	8'217'359	5'779'516	-29.7%

Explanation: We worked on gathering more complete and reliable data from our suppliers with regards to their emissions. The baseline

value for supplier emissions intensity was generalized at 38'100 tCO2e/t while for FY22 supplier intensity used more specific values.

#### CHAPTERS :

Editorial Introduction The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance Conclusion GRI Index Annexes

Emissions			
	- N	<b>F</b>	 

Water and Effluents

Waste

Energy



# Emissions

### Actions

Decarbonizing our production process requires actions across all our activities and processes. We recognize that for this transformation to take place, it is necessary that the MKS PAMP workforce, who will be carrying out these actions, understands our goals, drivers, and approach. As such, our action plan is comprised of two parts:

#### ENGAGE OUR WORKFORCE ON ESG AND CLIMATE IMPACT

01

MKS PAMP plans to continuously ensure common knowledge of its workforce on topics related to climate and its effects on its operations. To do so, MKS PAMP plans on doing the following:



Carry out a comprehensive mandatory training course for its employees and leadership (including the board of directors).

Set up working group across departments to discuss specific challenges related to minimizing our carbon footprint.

Hold informal sessions every two months on ESG topics including climate.

# CARRY OUT ACTIVITIES THAT WILL REDUCE OUR GHG EMISSIONS

# 02

GHG reduction activities (see next page)





#### CHAPTERS

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System

n Environmental Responsibility

Social Accountability

Good Governance

Conclusion

**GRI Index** 

#### **Emissions**

Water and Effluents

Energy

Waste



56

102

# **Emissions**

### **Actions - GHG reduction** activities



#### Scope 1

Key areas that contribute to our GHG emissions:

- Natural gas consumption in boilers at the production site.
- Diesel usage for the generator at the production site and fuel in company cars.
- Refrigerant for air conditioning systems in the offices.

#### Initiatives:

- ✓ Conduct an energy analysis for our manufacturing process to reduce the use of natural gas.
- Eliminate use of diesel in boilers 1
- Manage use of refrigerant for cooling  $\checkmark$ units.
- Electrification of vehicle fleet.

#### Scope 2

Key areas that contribute to our GHG emissions:

Electricity usage (stemming from natural sources) across all operational site: its refinery in castel san pietro and its two office sites in geneva.

#### Initiatives:

✓ Source 100% renewable electricity.

#### Scope 3

Key areas that contribute to our GHG emissions:

- Purchased goods and services, specifically of precious metals.
- Manufacturing of sold products.
- Upstream transportation.

Purchased goods and services account for 99.5% of our GHG emissions in Scope 3.

#### Initiatives:

As the majority of MKS PAMP Scope 3 emissions lie in the purchase of precious metals, MKS PAMP will take actions focused on the management of its precious metals supply. It will focus on the following three areas:

- SOURCE SELECTION: ensure that  $\checkmark$ our sources have set GHG emissions measurement, reduction goals and taken steps to reduce or adopt additional reduction initiatives.
- AMEND OUR CLIENT-RELATION DOCUMENTS: redraft our refining contracts and onboarding documents of our precious metal suppliers to include information on ghg emissions.
- **REVISE OUR SALES STRATEGY: include a** greater focus on new clients' base that have GHG considerations.

Editorial Introduction The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

**Transparent & Responsible Supply Chain** 

**Production System** 

**Environmental Responsibility** 

Social Accountability

Good Governance

**GRI Index** 

Conclusion

#### Emissions

Water and Effluents

Waste



# **Emissions**

### Actions - Scope 3 Initiatives

In each area, we have defined short (by FY24), medium (by FY27), and long term (by FY30) actions:

### Source selection

- Maximize recycled materials (shortterm focus)
- Establish internal controls for sourcing carbon emission management (medium-term focus)
- Evaluate our working relations with mining sources (long-term focus)
- Improve our refining capacity for recycled materials (long-term focus)

### Amend our clientrelation documents

- Update existing refining contract within mining source (short-term focus)
- Incorporate carbon measurement and reduction requirements in clients' onboarding forms and compliance reviews (medium-term focus)
- Formalize clients' carbon reduction targets (long-term focus)

# Governance and sales strategy

- Change MKS PAMP bylaws to mention the necessity for the company to strive for a material positive impact on society and the environment. (Shortterm focus)
- Conduct market analysis related to precious metal sourcing emission factors (short-term focus)
- Discuss ghg emissions with precious metals suppliers regularly (mediumterm focus)
- If necessary, it will also establish business relationships with new clients that have ghg emissions in line with our GHG emissions goals (longterm focus)









#### CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System Environmental Responsibility

Social Accountability

Good Governance

Conclusion

GRI Index

Annexes

**57** / 102

#### Emissions

**Tracking our** 

effectiveness

Water and Effluents

Waste

Energy



# Emissions

# Atmospheric emissions and noise pollution

At MKS PAMP, we ensure our production processes are conducted with the utmost respect for the health and safety of our employees, the local community, and the environment. This is particularly relevant for our production site, located in Castel San Pietro, Ticino. We monitor noise levels, odours, and maintain polluting emissions (NOx) in accordance with Swiss legal requirements. In FY2022, we measured cumulative emissions of 31.280 kg NOx and took proactive action to mitigate their impacts.

NOx is the main source of pollution in our emissions that we can continuously monitor. We strive to reduce any potential impacts on the environment and local community in an on-going manner.

# 0

We keep data logs from our continuous monitoring of NOx concentration, as mandated by law, so that data can be tracked, and analysed in real-time to give us a better understanding of our emissions.

# 02

We stay ahead of our  $CO_2$  reduction goals, by actively measuring our GHG footprint on a monthly basis. This allows us to ensure that all targets are met and exceeded.

# )3

With a view to monitoring the progress of our actions, we have several tools in place:

We collaborate with leading local academic and scientific institutions, to leverage their expertise in best practices for GHG inventories and perform joint analyses to further improve our understanding.

# 04

We ensure that our progress is evaluated correctly, and we have used the goals set and approved by SBTi targets and the ACT initiative as benchmarks.









#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System

Chain Environmental Responsibility

pility Good

Good Governance

Conclusion

**GRI Index** 

Social Accountability

Emissions

Water and Effluents

Waste Energy

# 

# Water and Effluents

We recognise that water is invaluable, and are committed to managing it responsibly, specifically at our production site in Castel San Pietro, Ticino. With regards to water disposal, we adhere to an agreement which monitors and restricts the number of polluting substances according to local and national laws and regulations. Precautionary measures have been put in place and all water-related impacts are closely monitored. Clean water is analysed and discharged to a river, chemical water is processed internally in the Ecology department and later disposed to the public water treatment plant.

For chemical water, MKS PAMP ensures that we comply with all thresholds set by the related regulations and abide by our agreement with the public water treatment plant. At the same time, we check that all water used for cooling is chemically unaltered before discharging it into a nearby river.

In FY2022, we were in full compliance with all legal requirements.



#### CHAPTERS :

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion

#### Emissions

**Water and Effluents** 

Waste





# Water and Effluents

### Precautionary measures at our production site

We have installed precautionary measures to avoid any potential negative impacts on the environment:



A catch tank collects discharge before it is directed to a water treatment plant.

A Laboratory performs internal tests to assure the suitability of water before discharge, with further analysis conducted by the authorities of Canton of Ticino.

A nano-filtration system helps reduce the load on sewage and on the water processing plant.



60







Editorial Introduction The Board of Directors Our Approach to ESG

**Our Products & Services** Stakeholder Engagement Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance

**GRI Index** 

Social Accountability

Conclusion

Annexes

**Production System** 

102

## **Environmental Responsibility**

		Emissions
)	•	Water and Effluent

Waste Energy



### Total water withdrawal & discharge for MKS PAMP sites

# WATER WITHDRAWALTOTAL [ML]CASTEL SAN PIETRO [ML]GROUNDWATER12,7112,71THIRD-PARTY WATER12,4812,48TOTAL WATER WITHDRAWAL25,1925,19

WATER DISCHARGE	TOTAL [ML]	CASTEL SAN PIETRO [ML]
GROUNDWATER	9,18	9,18
THIRD-PARTY WATER	15	15
TOTAL WATER DISCHARGE	24,18	24,18

### **Tracking effectiveness**

MKS PAMP carefully monitors water consumption and disposal through the use of several water metres. In this regard, our aim is to reduce our overall net consumption. As part of initial assessments being conducted for ongoing projects, we have estimated variations in water usage and planned methods of disposal. This will enable us to accurately analyse potential future impacts.

# Water and Effluents

# Water withdrawal and discharge data

We are committed to providing transparent information on our water consumption. All withdrawn water is freshwater and contains ≤1000mg/L of Total Dissolved Solids. Our total water consumption stands at 1.01 ML, which is calculated as the difference between water withdrawal and discharge.

We share our annual water balance report with the relevant public office in order to monitor environmental impacts.

#### CHAPTERS :

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

**GRI Index** 

Conclusion

Emissions

Waste

Water and Effluents

Energy



# Waste

In FY2022, total waste generated by the Castel San Pietro, Ticino site amounted to 316.54 metric tons. Despite a general increase in the quantity of waste during the reporting period, we have seen a reduction in plastic of around 13% following the introduction of PET collection, which amounted to 480 kg. Refining and melting activities are the main contributors of hazardous waste, which is recycled or sent to specialised companies for further treatment.





CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance Conclusion GRI Index

Social Accountability

#### Emissions

Water and Effluents

Waste



### Reducing Wasteoptimizing circularity

The circular economy is central to our vision, and to who we are as a company. This translates to ensuring we are better equipped to source and refine recycled precious metals as well as recycling inputs and recyclable products.

To reduce the amount of internal waste requiring incineration, we have implemented advanced scanning technologies to detect metal within this waste and thereby minimise their incineration. Additionally, packaging re-use has been enabled in cooperation with certain mines and paper reduction measures are also being taken to further reduce waste.

# Waste separation

We have installed a system to properly separate waste into categories. Some of the hazardous chemical waste is sent to specialised recyclers for safe disposal and treatment, such as copper hydroxides which are recovered as copper. Overall, our waste handling process involves a combination of internal destruction, recycling internally, recycling externally and external disposal. We encourage our partners to recycle wherever possible to minimise destructive disposal methods.



#### Recycling

MKS PAMP is associated with the Swiss PET Recycling Association, granting us access to a network of companies focused on increasing plastic (PET) waste recycling rates. The separated waste is sent to specialised recyclers which employ specific methods to recover or re-use materials in accordance with the nature of different waste types. Hazardous waste is shipped according to Swiss and EU regulations for transporting special waste and chemicals. All recyclers we collaborate with abide by EU standards. We also take part in due diligence processes before establishing relationships with recyclers to ensure that our waste is responsibly processed.



### Tracking effectiveness

At MKS PAMP, we focus on maximising recycling. Some waste-related data is provided by waste collectors and by the Swiss Federal Administration logistical office (special waste is officially reported to the Pollutant Release and Transfer Register (PRTR) + VeVa registers/offices).



#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Good Governance Conclusion GRI Index Annexes

Social Accountability

102

### **Environmental Responsibility**

Emissions

Waste

Water and Effluents

Energy



# Waste

# Total waste diverted from disposal for MKS PAMP sites

The total waste diverted from disposal during the reporting period amounted to 276.81t. This can be broken down to 183.271t of hazardous waste diverted from disposal for MKS PAMP sites reached and a total weight of 93.55t of non-hazardous waste. Over 90% of our waste comes from our refinery in Castel San Pietro. For more information on the types of waste diverted from disposal, please refer to our GRI Index and to the annex technical report.



NON-HAZARDOUS WASTE DIVERTED FROM DISPOSAL

93.55 t.

HAZARDOUS WASTE DIVERTED FROM DISPOSAL

183.27 t.

TOTAL WASTE DIVERTED FROM DISPOSAL

276.82 t.

#### CHAPTERS :

Editorial Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Social Accountability

Good Governance

Conclusion

GRI Index

Emissions

Water and Effluents

Waste

Energy



65

102

At MKS PAMP, we understand that the consumption of energy from fossil sources has an adverse effect on climate change. As a sector that requires a high amount of energy for its business activities, we have established clear commitments and objectives for energy use that are closely tracked for progress and performance.







#### CHAPTERS

Editorial

Introduction

The Board of Directors Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain **Production System** 

**Environmental Responsibility** 

Good Governance

**GRI Index** 

Annexes

Social Accountability

Conclusion

Water and Effluents

Waste

Energy



# Energy

# Our Commitments



MKS PAMP has set targets for GHG reduction in line with a science-based approach and the SBTi 2030 targets. For Scope 2 emissions we continuously source 100% renewable energy.



We have set a goal to reduce our fossil fuel sources such as methane.





The organisation has entered into an agreement on  $CO_2$  reduction, initially signed in 2016 (ACT).



MKS PAMP sites continue to source fully renewable purchased electricity.



Since 2017, MKS PAMP Ticino production site only purchases renewable electricity from Swiss hydroelectric.





 $\bigcirc$ 

At its production site in Castel San Pietro, MKS PAMP has consumed 6.354 Gigajoules (GJ) of methane and 212.4 GJ of propane. Additionally, the total electricity consumption for that location stands at 34'959.6 GJ. Combined, this brings the organisation's overall energy usage to 41'526 GJ.





#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Good Governance

**GRI Index** 

Social Accountability Conclusion

Water and Effluents

Waste

Energy



# Energy

# Measures to manage impact

Ongoing energy use analyses are conducted with the aim of identifying opportunities for improvement.

A system for monitoring electricity consumption at a granular level is being studied and will be introduced soon.

\*

A heat pump is used to reduce natural gas consumption.

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As an additional service to our employees and to celebrate our positive actions towards renewable energy, MKS PAMP provides solar energy produced on site for charging eBikes and purchased renewable energy for charging eCars at its production site in Castel San Pietro.

To optimise isolation within our Genevabased offices, we have undertaken specific work including, but not limited to, improved window insulation and reinforced wall insulation.



To track the effectiveness of implemented actions, we closely monitor the energy consumption of our sites. This is a requirement under the ACT agreement, which requires yearly monitoring and reporting to verify our progress towards the set goal. This is an internal requirement which ensures we progress towards our SBTi validated targets. Our progress is reported yearly in our ESG reports.

We track our progress for reducing fossil fuel sources through yearly disclosure of fossil fuel use, as well as monthly internal monitoring in accordance with the requirements set forth in the ACT initiative.



We disclose our yearly emission for our Scope 1,2 and 3 in our ESG report, as well as our progress from our baseline year.



Since 2016, our production site in Ticino has had its direct  $CO_2$  emissions (and thus fossil fuel consumption) measured annually by an official third-party auditor, reporting to the Swiss Confederation. According to the most recent report available (FY22),  $CO_2$  emissions have been reduced from 584.92 tons in 2020 to 318.09 in 2021 (exceeding the 2021 set goal of 408.05 tonnes).





#### CHAPTER

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement **Transparent & Responsible Supply Chain** 

**Production System** 

**Environmental Responsibility** 

Good Governance

GRI Index

Social Accountability

Conclusion

Annexes

67

102

# Social Accountability

#### Social Accountability

Occupational Health and Safety	69
Employment	70
Employee Survey	71
Training and Education	72
Local Communities	73



102

### **Social Accountability**

Occupational Health and Safety

Employment

**Training and Education** 

Local Communities



Our management actively encourages members to report issues and reinforces this practice in all training sessions.



# Occupational Health and Safety

One of our main priorities has always been to ensure that production processes are carried out with the utmost respect for the health and safety of employees, the local community, and the environment. Our Health and Safety policies, procedures and directives encompass risk analysis exercises, accident and near-miss investigations, root-cause analyses, internal audits, safety walks, and employee training.

We monitor our progress in occupational health and safety matters using a frequency index (number of accidents per 100,000 hours worked) and a severity index (number of working hours lost due to occupational accidents per 1,000 hours worked).

We maintain our ISO 45001 certification, an international standard for the management of occupational health and safety, which also ensures we retain consistent employee engagement in managing these issues.

MKS PAMP follows the Swiss institutional body for Health and Safety (SUVA) guidelines by conducting an inventory and risk analysis to identify potential dangers. Risk is eliminated or minimised using the hierarchy of controls of risk substitution, technical, organisational, and personal measures. No fatalities or serious injuries were recorded during the reporting period.

With a view to always ensuring the health and safety of our employees in the workplace, we make sure that they can report any workrelated hazards easily. In addition to discussing concerns with their direct superiors, workers have direct access to the Health, Safety, Environment and Quality (HSEQ) team, as well as Human Resources, top management, and the Worker Representatives group. For the further safeguarding of our employees, these reports can be handled anonymously. Our management actively encourages members to report issues and reinforces this practice in all training sessions. Continuous health and safety trainings are held for all employees and are included the induction for new hires.

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

GRI Index

Social Accountability

Conclusion

### **Social Accountability**

**Occupational Health and Safety** 

**Training and Education** 

Employment

**Local Communities** 



# Employment

We take steps to ensure ethical and safe working environments by implementing policies and commitments with regards to employment practices. These include staff regulations, a whistleblowing policy (in the process of being reviewed) and an anti-harassment policy.

Additionally, we focus on providing management training, conducting individual coaching measures, and engaging in discussions with affected persons to prevent and mitigate any potential negative impacts that may occur in association with our organisation.





Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance Conclusion GRI Index

### **Social Accountability**

**Occupational Health and Safety** 

**HIGHEST SCORES** 

**Training and Education** 

Employment

**Local Communities** 



# Employment

### **Employee Survey**

Our people have always been our strongest asset, and as we grow as a business, it is important that we take everyone's ideas and opinions into consideration. This year, our employees participated in our first employee survey since the merger as "One Team". The survey was conducted and synthesised by an independent third-party.





This year, 90% of our employees participated in our first 'One Team' employee survey.

Following the survey, we have set out an action plan to improve our collaboration among teams and sites (Geneva and Ticino) as well as foster a culture of open dialogue and communication.

To further cultivate an environment where our employees feel comfortable to securely report any possible wrongdoing or raise concerns, we are in the process of re-evaluating our whistleblowing process and creating a dedicated platform for it. We plan a follow-up survey by the end of 2023 to check our progress in this area.

Editorial

The Board of Directors

**Our Products & Services** 

**Transparent & Responsible Supply Chain** 

**Environmental Responsibility** 

**Good Governance** 

**GRI Index** 

Conclusion

LOWEST SCORES

Annexes

Introduction

Stakeholder Engagement

**Production System** 

Social Accountability

### **Social Accountability**

**Occupational Health and Safety** 

**•** Training and Education

Employment

Local Communities



# Training and Education

Training and education are a cornerstone of our working environment which require our commitment with adequate scope and scale. To manage training and education, MKS PAMP is developing a learning platform with recommended paths, off-the-shelf training, and access to all employees based on their needs and preferences.

Our platform will include the functionality to track, monitor and report employees' goals, mandatory and optional training will be offered, as well. At the same time, a Learning Management System is currently being implemented to provide training regarding current roles and wider development training.

Elsewhere, transition assistance programs have been put in place for the continued employability of personnel following retirement or contract termination, managed on a case-by-case basis.







#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

Conclusion

GRI Index
# **Social Accountability**

**Occupational Health and Safety** 

Training and Education

Employment





# Local Communities

To cultivate a positive social impact where we operate, we maintain open communication and engage in long-term relationships with local community stakeholders. We also support philanthropic community initiatives and encourage volunteering amongst our teams. Local outreach initiatives during FY2022 included:







#### FONDAZIONE SANT'ANGELO DI LOVERCIANO

We supported a school gardening project and a small editorial office to produce the "Loverciano Post", a quarterly newsletter developed by students with support by a professional editor. Both the activities represent the nature of the collaboration between the company and the special school, which supports the students in learning skills that may be useful as they approach the world of work.



#### SERVIZIO AUTOAMBULANZA MENDRISIOTTO

We provided support to purchase new equipment.





SOCIETÀ PERCORSO VITA MENDRISIO E DINTORNI

Corporate volunteering and a discussion of support to future projects took place.





#### DON GUANELLA RETIREMENT HOME

Financial support was given and was dedicated to guest entertainment activities.



#### SERVIZIO TRASFUSIONALE SVIZZERA ITALIANA

We provided financial support in order to facilitate their efforts and activities, focused on promoting the importance of donations and on recruiting new donors.



#### **TAVOLINO MAGICO**

We provided support at the distribution centre located in Chiasso.

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Good Go

Good Governance

Conclusion

GRI Index

Social A

Social Accountability

# **Social Accountability**

**Occupational Health and Safety** 

Training and Education

Employment





Local Communities

74

102

# Local **Communities**





# UNICEF SUPPORTER

#### SWISS COMMITTEE FOR UNICEF

We participated as a sponsor for the "L'impegno del Ticino per l'infanzia" event aimed at raising funds in favour of the COVAX initiative, for the distribution of vaccines anti Covid-19 in the poorest countries.



#### SWISS RED CROSS

Support was provided to the Swiss Red Cross destined for Ukraine.



MUNICIPALITY OF CASTEL SAN PIETRO

Corporate volunteering and support was

carried out for specific projects through an

ongoing relationship with the municipality.





TICINO INDUSTRIAL ASSOCIATION (AITI) AND CANTONAL FINANCE AND ECONOMICS **DEPARTMENT (DFE)** 

We organised a visit for representatives of both AITI and DFE, also joined by members of parliament to the production site.

### **VIVIGORLA E DINTORNI NEIGHBOURHOOD ASSOCIATION**

Regular meetings took place; dedicated points

of contacts remained active.

Editorial Introduction The Board of Directors

Our Approach to ESG

**Our Products & Services** Stakeholder Engagement **Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** 

Good Governance

**GRI Index** 

Conclusion

Annexes

**Social Accountability** 

# **Social Accountability**

**Occupational Health and Safety** 

**Training and Education** 

Employment

Local Communities

MKS PAMP

# Local Communities



Fondazione Sant'Angelo

"Over the years, we have found a highly effective mode of collaboration with MKS PAMP, based on exchange and dialogue with a common goal: creating value for the students. In this way, we have been able to jointly carry out various projects that are useful for educational purposes and help prepare students for their working life, while also being highly appreciated by teachers, students, and their families."

#### Marilena Pulieri, Director Director, Fondazione Sant'Angelo

MKS PAMP supported the furnishing of a new classroom opened in the school year 2022-2023

Further to these initiatives, we are committed to prioritising local community engagement when it comes to operations and business activities. As such, we have conducted various assessments and programmes listed below:

Broad Based Local Community Consultation Committees And Processes That Include Vulnerable Groups.

Environmental And Social Impact Assessments And Ongoing Monitoring

Public Disclosure Of Results Of Environmental And Social Impact Assessments.

Local Community Development Programmes Based On Local Community Needs.



Formal Local Community Grievance Processes.



SPOTLIGHT

# Local partnership with Fondazione Sant'Angelo

For over ten years, MKS PAMP has nurtured a close partnership and strong friendship with educational institution Fondazione Sant'Angelo di Loverciano. The local school, based in Castel San Pietro, focuses on the education and training of children and teenagers with special needs, promoting their development, study and introduction to the world of work, and offers their families a place for sharing and support. We are proud to have been able to develop several valuable projects over the years together with the Institute's management in the field of bringing young people closer to work, and to continue in this mission together. This and other virtuous collaborations in the area have increasingly made the special school of the Sant'Angelo Foundation in Castel San Pietro a point of reference for young people and their families. Today the school welcomes 40 children and teenagers, aged 6 to 20, a number that has grown steadily over the last 4-5 years.

At the start of the 2021-2022 school year, we supported a gardening project, as well as the launch of the "Loverciano Post", a quarterly newsletter developed by the students with the support of a professional editor. Further to these projects, we also supported the furnishing of a new classroom, with tables suited to the needs of the children.

Our support represents the nature of the collaboration between the company and the school, aimed at supporting the youth in learning skills that may be useful in approaching them to the world of work.

#### CHAPTERS :

Editorial Introduction The Board of Directors Our Approach to ESG

Our Products & Services

**Transparent & Responsible Supply Chain** 

Environmental Responsibility

Good Governance Conclusion **GRI** Index

Stakeholder Engagement

Production System

Social Accountability

102

## **Social Accountability**

**Occupational Health and Safety** 

**Training and Education** 

Employment

following organisations:

Local Communities



# Local **Communities**

Cercle du Grand Théâtre

de Genève

partage

#### **CERCLE DU GRAND THÉÂTRE DE GENÈVE**

Since its inception, the Cercle has provided significant financial support to the Grand Théâtre de Genève through contributions to performances. Joining the Cercle allows to support the Grand Théâtre's mission: to share the magic of opera, engage young audiences in operatic life, make performances accessible to all, host top-tier productions, and promote artistic creation and innovation.

Fondation MKS is financed by MKS PAMP GROUP with a donation up

to 3% of their annual profits. The foundation actively supports the

colis du colis du colis
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#### FONDATION COLIS DU COEUR

Established in 1993, the Fondation Colis du Cœur provides food and hygiene products to families and individuals in need in the Canton of Geneva. Each week, through its two distribution sites and with the support of over 200 weekly volunteers, it offers essential aid to nearly 7,000 people holding a "Colis du Cœur" certificate.

#### FONDATION PARTAGE

The Fondation Partage is the food bank of the canton of Geneva. It collects, sorts and stores unsold goods from Geneva's food stores and shops to redistribute them for free to a network of beneficiary associations and social services. Since 2020, the Fondation Partage has also been preparing food aid bags. This initiative directly supports individuals facing financial hardship within the Canton of Geneva.



#### FONDATION POUR GENÈVE

For over 45 years, the Fondation pour Genève has been promoting Geneva's global influence, attractiveness, and openness by supporting federal and cantonal authorities in international development. It brings together entities such as the International Circle of the Fondation pour Genève, the Diplomatic Club of Geneva, the GVA2 Association, the Reception Network, and the Eduki Foundation.



#### LE CARÉ

Le CARÉ is an emergency day center providing an open, welcoming space for individuals experiencing material or emotional difficulties, often associated with social isolation and exclusion. Its core services include offering hot meals, hygiene facilities, locker storage, hairdressing, and distributing clothing and food in a nurturing environment.



ORCHESTRE

DE LA SUISSE

ROMANDE

ΜΑΜΟ

Dedicated to contemporary art, the MAMCO puts art and artists at its core and welcomes all audiences. It presents historical journeys through multiple exhibitions revolving around a main project, refreshed three times a year. Housed in a former factory, acquired by the city of Geneva, MAMCO's spaces span 3,500 square meters, making it, to date, the largest contemporary art museum in Switzerland.

#### **ORCHESTRE DE LA SUISSE ROMANDE**

The Orchestre de la Suisse Romande is the premier symphonic orchestra in the region as well as the principal orchestra of the Grand Théâtre de Genève. Composed of 112 musicians, the OSR today ranks among the major international orchestras. Founded in 1918 by Ernest Ansermet, the OSR not only shines in French-speaking Switzerland and on the international stage, but also carries out its missions of cultural mediation, education, and preservation of its heritage.



# FONDATION MKS



## **Fondation MKS**

Launched in 1999, Fondation MKS is a private foundation established to honour Mahmoud Kassem Shakarchi's legacy and his vow to provide future generations with better schooling by placing education at the heart of its activities.

The foundation provides direct assistance to beneficiaries and financial support to local non-profit organisations with a view to strengthening learning, understanding and access to education. For specific projects, Fondation MKS collaborates with local partners who help carry out the initiatives. It also supports local community actions, near its offices and production site, which are predominantly focused on food scarcity.

The foundation is financed by MKS PAMP GROUP with a donation up to 3% of their annual profits. The headquarters are based in Geneva, Switzerland with local offices in Lebanon and the USA.

#### Editorial Introduction

The Board of Directors

**Our Products & Services** 

**Transparent & Responsible Supply Chain** 

**Environmental Responsibility** 

Good Governance

Conclusion

**GRI Index** 

Social Accountability

Annexes

Our Approach to ESG

Stakeholder Engagement

**Production System** 



# Good Governance

Corporate Governance	79
Risk management and Mitigation	80
Data security and Privacy	81
Economic Performance	82
Innovation	84
Business Adaptability	85

2. 4174 - 2 Jak

102

### **Good Governance**

Corporate Governance Economic Performance Innovation

Business Adaptability



# Good Governance

Good governance is a critical component of sustainability in family businesses, and this is also true at MKS PAMP. Our unique ownership structure and operating model make our good governance practices essential to safeguard the long-term success and continuity of our business. Effective governance is also essential for setting a solid foundation and ensuring that our company is run responsibly and ethically.

At the same time, being a family business helps us establish policies, objectives, and strategies that carefully guide our decisions and operations toward achieving ambitious goals. This, in turn, allows us to build greater trust between stakeholders by ensuring transparency in all its activities, improving management accountability, and increasing efficiency in resource allocation. Ultimately, good governance helps MKS PAMP reach the highest standard of excellence while managing risks efficiently.



#### CHAPTERS

Editorial Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

GRI Index

Social Accountability

Conclusion

102

### Good Governance

Corporate Governance

**Economic Performance** 

Innovation

**Business Adaptability** 



# Corporate Governance

Based on our values of integrity, partnership and entrepreneurship, our Board of directors have defined the internal policies that guide our business. Such policies include our AML-CFT and Responsible Precious Metals Policy, our Harassment Free Workplace Policy, our Gift and Entertainment Policy, our IT Policy, and our Code of Conduct.

Our governance structure and policy frameworks support our efforts to comply with all applicable national and international laws and regulations. We continuously aim to strengthen our corporate governance practices to better integrate risk management and mitigation processes of human rights and environmental risks and impacts, including those stemming from value chains, into corporate strategies.

We continuously aim to strengthen our corporate governance practices to better integrate risk management and mitigation processes of human rights and environmental risks and impacts.

The Board of Directors is briefed on ESG progress and developments at every Board meeting. MKS PAMP also belongs to the Swiss Boards for Agenda 2030 Initiative, an Alliance of Swiss CEOs and Board Members who commit their companies to a high level of board accountability to drive sustainability and business resilience. We are the only precious metals company to have committed to the SAB 2030 leading us to update our bylaws to enhance the board's social and environmental responsibility.

To fulfil our responsibilities to our stakeholders including clients, suppliers, and employees and ensure our stakeholders are satisfied with our responsible sourcing, service, and product offering, we apply the following concepts: Respect stakeholders' rights and ensure their equal

treatment.

Consider the interests of stakeholders, and cooperate with them accordingly.

Regularly engage in constructive dialogues with our stakeholders.

Strengthen transparent exchanges on ESG objective and performance with our stakeholders.

CHAPTERS :

Editorial Introduction The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System

ain Environmental Responsibility

Social Accountability

ty Good Governance

e

Annexes

**GRI Index** 

Conclusion

102

### **Good Governance**

Corporate Governance

**Economic Performance** 

Innovation

**Business Adaptability** 



# Corporate Governance

### Risk Management and Mitigation

Risk and risk management is a fundamental element of our business activities. With this in mind, we constantly seek to find new ways to manage risks and deliver impact amid an increasingly uncertain global context. The risk management approach addresses known risks and seeks to uncover unknown and emerging risks. This requires undertaking recurring risk assessments which are led by our risk department in collaboration with our ESG team and involves all layers of the company, with the Board of Directors actively engaging and strongly sponsoring the reshaping of risk taxonomy and the integrated risk control map.

Given the fluid process of risk management which fluctuates according to internal and external factors, MKS PAMP has embarked on a journey to further strengthen risk management organisation and principles. In this way, we have implemented three lines of defence which align with best practices from the banking environment.







#### CHAPTERS :

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

**GRI Index** 

Social Accountability

ty Conclusion

102

### **Good Governance**

• Corporate Governance

**Economic Performance** 

Innovation

Business Adaptability



# Corporate Governance

### Data security and Privacy

With a view to reducing our cybersecurity risk and protect sensitive data, we follow the National Institute of Security and Technology (NIST) framework. In short, this allows our IT Security and Infrastructure teams to identify, protect, detect, respond, and recover data and digital assets – to which we apply the same level of protection and diligence as we do our tangible assets.

All employees are made aware of and are required to follow our Data Privacy and Security Guidelines which govern their daily work. An external cybersecurity awareness training program is also provided to staff.

During the 2022 reporting period, MKS PAMP has not experienced any security breach. We continue to upgrade and adapt our data security capabilities in response to the evolving external environment and varying levels of threat.







#### CHAPTERS

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

Conclusion

GRI Index

Social Accountability

102

### **Good Governance**

**Corporate Governance Economic Performance**  Innovation

**Business Adaptability** 



# Economic Performance

Over the past year, we have continued to contribute positively and substantially to the economies and people of producing countries by purchasing precious metals. To mitigate the potential negative impact of mining, we perform due diligence on all sources of precious metals sourced and only work with mines that safely satisfy our requirements in compliance with LBMA guidance and OECD due diligence guidance for responsible supply chains of minerals from conflict affected and high-risk areas.

To mitigate the potential negative impact of mining, we perform due diligence on all sources of precious metals.

We take the following actions to prevent or mitigate potential negative impacts:

	DEVELOPMENT OF ACTION PLANS AND POLICIES TO ENSURE BEST PRACTICES AND UNDERSTANDING.
	PROPER DUE DILIGENCE BASED ON INDUSTRY STANDARDS FOR ALL SUPPLIERS AND CUSTOMERS.
×∱×	RISK MANAGEMENT ASSESSMENT LED BY OUR RISK DEPARTMENT IN COLLABORATION WITH THE ESG TEAM.
දුදී	REGULAR CHECKS ON COMPLIANCE WITH EXISTING LAWS.
Ö	IMPLEMENTATION OF INTERNAL PROCEDURES THAT TAKE ALL PROCESSES INTO ACCOUNT.
	ORGANISATION OF TRAINING AND AWARENESS-RAISING INITIATIVES.
ri	REGULAR COLLABORATION WITH INTERNAL AND EXTERNAL EXPERTS.



Editorial

Introduction

The Board of Directors Our Approach to ESG

Stakeholder Engagement

**Our Products & Services** 

**Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** Social Accountability

**Good Governance** 

**GRI Index** Annexes

Conclusion

### **Good Governance**

Corporate Governance
Economic Performance

Innovation

**Business Adaptability** 



# Economic Performance

Equally committed to prioritising profitability and sustainability, our strategy is to adopt an integrative approach that incorporates progressive solutions in our commercial and operational activities in line with our mission.

We track the effectiveness of actions taken to manage economic impact through internal reporting to executive management (monthly) and quarterly reporting to the Board. The company has established the following goals, targets and indicators:

Our strategy is to adopt an integrative approach that incorporates progressive solutions in our commercial and operational activities in line with our mission.

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# Goal

Our goal is to increase economic performance.

# Target

Our target is a 15% yearly increase in profits.

# Considerations

- Evolution of turnover
- Evolution of capitalisation
- Evolution of investments
- Evolution of taxes

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion

102

#### **Good Governance**

Corporate Governance Economic Performance

**Business Adaptability** 

MKS PAMP has long been a pioneer in the precious metals sector, as the first fabricator to decorate the reverse of its small bars. Throughout our history, we have played a role in transforming our industry by introducing numerous next-generation products and services that have become industry best practices.

Today, research and innovation continue to be one of our core values. We create innovative products and services, not only with a view to deliver for our clients, but also by introducing next-generation and transformative solutions that will drive the entire industry forward. It was with innovation in mind that we were prompted to produce the first Carbon Measured and Carbon Neutral precious metals products to achieve certification by the Carbon Trust.

We strive to set high standards for bullion identification security through our proprietary solutions VERISCAN<sup>™</sup> and PROVENANCE<sup>™</sup>, which operate on the fact that, just as in Nature, even man-made products possess microscopic 'surface profiles' as individual and distinctive as a fingerprint. MKS PAMP's innovative solutions leverage the unique surface data of each registered PAMP product, captured at the production line, to identify and confirm authenticity through its advanced scanning system. This revolutionary system allows to greatly reduce the risk of counterfeits, boost efficiency and in turn potentially decrease buy-back costs for both distributors and investors.

Thanks to continuous innovation, MKS PAMP has secured a place as a leader in this highly competitive market.

	THE LADY FORTUNA™	COLORISATION	MULTIGRAM	CertiPAMP™
first tory, rous best . We er for	The world's best- known ingot motif.	Our production site was the first to develop engineering for the colourisation of bars and pendants.	A convenient way of providing small bars to new customers while meeting quality standards.	Sealed packaging for small bars acting as both an airtight environment to protect the bar within, and as a signed certificate of authenticity.
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ntify This feits, both				

#### CHAPTERS :

Editorial Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

GRI Index

Conclusion

102

### **Good Governance**

**Corporate Governance Economic Performance**  Innovation

**Business Adaptability** 



# Innovation

Innovation is also a pivotal element in driving the continuous improvement of our own processes to make them more efficient and less impacting on resources and environment. Accessing the expertise of widely recognized experts through projects and advisory consultations is a powerful approach that we put in place to sustain our own skilled specialists through the collaboration with researchers, scholars and advisors from renowned universities.

We have active projects in assessing our energetical efficiency, in designing some new industrial processes and, more in general, in defining our innovation strategy.





#### CHAPTERS

Editorial Introduction

The Board of Directors Our Approach to ESG

**Our Products & Services** Stakeholder Engagement Transparent & Responsible Supply Chain **Production System** 

**Environmental Responsibility** 

**Good Governance** 

**GRI Index** 

Annexes

Social Accountability

Conclusion

### **Good Governance**

## **Corporate Governance Economic Performance**

#### Innovation

Business Adaptability

MKS PAMP

86

102

# **Business Adaptability**

Business adaptability is becoming an increasingly important factor in the modern ESG landscape. Flexibility allows us to quickly respond to changes in their environment and make strategic decisions that can improve long-term prospects for success. It also enables us to pursue new opportunities as they arise, while managing risks associated with unexpected external events like the COVID-19 pandemic or the Ukraine conflict.

We know businesses that are agile and flexible are better equipped to compete in an ever-changing global economy while simultaneously reducing their environmental footprint. This is particularly relevant for a family business which has the ability to pivot quickly when necessary. Having a closer connection to the local communities in which they operate, and a more intimate understanding of their customers makes

We are prepared to adapt our strategies and operations when faced with emerging social, economic or even political issues.

family companies better positioned to anticipate changes in customer needs and preferences. In this way, their agility and their ability to adjust quickly allows them to stay relevant in the market.

Indeed, we are prepared to adapt our strategies and operations when faced with emerging social, economic or even political issues. To do so, we must continue to have the ability to assess new situations and adjust course if necessary. This includes taking prompt measures such as diversifying supply chains or altering production processes in response to changes in consumer behaviour or other market conditions. By staying ahead of potential disruptions, MKS PAMP can optimise its performance and remain competitive in a rapidly evolving market.







Editorial Introduction

The Board of Directors Our Approach to ESG

**Our Products & Services** Stakeholder Engagement **Transparent & Responsible Supply Chain Production System** 

**Environmental Responsibility** 

Good Governance Conclusion

**GRI Index** 

Social Accountability

# Conclusion

Looking at 2023

102



# Looking to 2023

As we conclude our latest ESG report, we are proud to share that MKS PAMP has made significant progress in integrating sustainability into our corporate governance. Our commitment to ESG principles has not only become a fundamental aspect of our business operations, but it also reflects our identity as a purpose-driven company.

We recognise that our success is not only measured by financial performance but also by our ability to create value for all our stakeholders while addressing social and environmental challenges. As a family company with deeply rooted values, we remain committed to driving positive change and contributing to a thriving future for all.

Firm in the belief that positive change starts at individual level, we have been working hard to find the right balance between implementing ESG efforts and ensuring that our stakeholders are conscious of their duties to do so. We will continue to embrace this challenge next year, especially as we incorporate ESG as a Key Performance Indicator, urging us to rethink how we do business - not only with a profit mindset but with an ESG mindset too.



2023 will be an instrumental year for us: we will transition from target-setting to target-reaching, and implement the policies and action plans we established this past year in earnest. We have started our journey in the area of climate change, committing to reducing our emissions to a quantity that is in line with containing global warming to a  $1.5^{\circ}$ C limit. We look forward to even stronger action to achieve this objective and further our ambition.

Finally, we want to be seen as a trusted partner wherever we are present and whoever we interact with. I have no doubt we will make strides towards our environmental and social commitments, given the great impetus placed on these goals both internally and externally. We will tirelessly advocate these efforts, as stewards of sustainable business and shared value, showing the industry that placing these fundamentals at the heart of what we do is not only compatible, but part of our DNA. Over four decades these values have allowed us to reach where we are today, and I have no doubt they will continue to help us as we move forwards.

Tamara Jomaa-Shakarchi Head of ESG, MKS PAMP "Through one, our common purpose, we believe we can create a more sustainable industry, to the benefit of us all."

#### CHAPTERS :

Editorial Introduction The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System **Environmental Responsibility** 

Good Governance

GRI Index

Social Accountability

Conclusion

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 2: GENERAL DISCLOSURES 2021	1. The organisation and its reporting practices			
	2-1: Organisational details	5		
	2-2: Entities included in the organisation's sustainability reporting	5		
	2-3: Reporting period, frequency and contact point	5		
	2-4: Restatements of information	5		
	2-5: External assurance	5		
	2. Activities and workers	5		
	2-6: Activities, value chain and other business relationships	5		
	2-7: Employees	<u>6</u>		

CHAPTERS

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain

Environmental Responsibility

Good Governance Conclusion **GRI Index** 

Production System

Social Accountability

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 2: GENERAL DISCLOSURES 2021 (continued)	2-8: Workers who are not employees	<u>6</u>		
(continued)	3. Governance			
	2-9: Governance structure and composition	<u>6</u>		
	2-10: Nomination and selection of the highest governance body	7		
	2-11: Chair of the highest govern-ance body	7_		
	2-12: Role of the highest governance body in overseeing the management of impacts	7		
	2-13: Delegation of responsibility for managing impacts	7		
	2-14: Role of the highest governance body in sustainability reporting	7		
	2-15: Conflicts of interest	<u>8</u>		

CHAPTERS

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

**GRI Index** 

Conclusion



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 2: GENERAL DISCLOSURES 2021	2-16: Communication of critical concerns	<u>8</u>		
(continued)	2-17: Collective knowledge of the highest governance body	<u>8</u>		
	2-18: Evaluation of the performance of the highest governance body	<u>8</u>		
	2-19: Remuneration policies	<u>9</u>		
	2-20: Process to determine remuneration	<u>9</u>		
	2-21: Annual total compensation ratio	<u>9</u>		
	4. Strategy, policies and practices			
	2-22: Statement on sustainable development strategy	<u>9</u>		
	2-23: Policy commitments	<u>9</u>		

CHAPTERS :

Introduction

Editorial

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

oility Good Governance

Conclusion

GRI Index



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 2: GENERAL DISCLOSURES 2021 (continued)	2-24: Embedding policy commitments	<u>11</u>		
(continueu)	2-25: Processes to remediate negative impacts	<u>11</u>		
	2-26: Mechanisms for seeking advice and raising concerns	<u>11</u>		
	2-27: Compliance with laws and regulations	<u>12</u>		
	2-28: Membership associations	<u>12</u>		
	5. Stakeholder engagement			
	2-29: Approach to stakeholder engagement	<u>13</u>		
	2-30: Collective bargaining agreements	<u>14</u>		

CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services

Transparent & Responsible Supply Chain

Environmental Responsibility

Good Governance Conclusion **GRI Index** 

Stakeholder Engagement

Production System

```
Social Accountability
```



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 3: MATERIAL TOPICS 2021	3-1 Process to determine material topics	<u>15</u>		
	3-2 List of material topics	<u>17</u>		

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 3: MATERIAL TOPICS 2021	201- ECONOMIC PERFORMANCE			
	3-3 Management of material topics	22; 19-21		
	201-1 Direct economic value generated and distributed		Confidentiality constraints	MKS PAMP SA considers this information confidential
	201-2 Financial implications and other risks and opportunities due to climate change	23		
	201-3 Defined benefit plan obligations and other retirement plans	24		
	201-4 Financial assistance received from government	24		

CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility

Social Accountability

Good Governance

**GRI Index** 

Conclusion

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION		
GRI 3: MATERIAL TOPICS 2021	302- ENERGY					
(continued)	3-3 Management of material topics	<u>25; 19-21</u>				
	302-1 Energy Within the Organization	<u>26</u>				
	302-2 Energy consumption outside of the organization		Not applicable	The company does not account for energy consump-tion outside its facilities.		
	302-3 Energy intensity	<u>26</u>				
	302-4 Reduction of energy consumption		Information not available	The company does not have access to granular data to provide. There are initiatives toward this topic, and more detailed data will be accessible in further reporting cycles.		
	302-5 Reductions in energy requirements of sold products and services		Not applicable	Given the nature of the organisation's activities and products, this requirement is not applicable.		
	303- WATER AND EFFLUENTS					
	3-3 Management of material topics	<u>26; 19-21</u>				

CHAPTERS :

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

ity Good Governance

Conclusion

GRI Index

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 3: MATERIAL TOPICS 2021 (continued)	303-1 Interactions with water as a shared resource	27		
(continued)	303-2 Management of water discharge-related impacts	27		
	303-3 Water withdrawal	27		
	303-4 Water discharge	28		
	303-5 Water consumption	28		
	305- EMISSIONS			
	3-3 Management of material topics	<u>28; 19-21</u>		
	305-1 Direct (Scope 1) GHG emissions	<u>29</u>		
	305-2 Energy indirect (Scope 2) GHG emissions	<u>30</u>		

CHAPTERS

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Directors

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

ility Good Governance

**GRI Index** 

Conclusion



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION	
GRI 3: MATERIAL TOPICS 2021 (continued)	305-3 Other indirect (Scope 3) GHG emissions	<u>30</u>			
	305-4 GHG emissions intensity		Information not available	The company does not have access to granular data to provide. The company plans to fulfil this requirement in upcoming reporting cycles.	
	305-5 Reduction of GHG emissions	<u>30</u>			
	305-6 Emissions of ozone-depleting substances (ODS)		Not applicable	Given the nature of the organisation's activities and processes, this requirement is not applicable.	
	305-7 Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	<u>30</u>			
	306- WASTE				
	3-3 Management of material topics	<u>31; 19-21</u>			
	306-1 Waste generation and significant waste- related impacts	<u>31</u>			
	306-2 Management of significant waste-related impacts	<u>31</u>			

CHAPTERS

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability Good Governance

**GRI Index** 

Conclusion



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION	
GRI 3: MATERIAL TOPICS 2021 (continued)	306-3 Waste generated	32			
	306-4 Waste diverted from disposal	32			
	306-5 Waste directed to disposal	<u>33</u>			
	308- SUPPLIER ENVIRONMENTAL ASSESSMENT				
	3-3 Management of material topics	<u>34; 19-21</u>			
	308-1 New suppliers that were screened using environmental criteria	34			
	308-2 Negative environmental impacts in the supply chain and actions taken	34			
	401- EMPLOYMENT				
	3-3 Management of material topics	<u>35; 19-21</u>			

CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain

Environmental Responsibility

sibility Good Governance

Conclusion

**GRI Index** 

Production System

Social Accountability

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION	
GRI 3: MATERIAL TOPICS 2021 (continued)	401-1 New employee hires and employee turnover	36			
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	36			
	401-3 Parental Leave	36			
	403- OCCUPATIONAL HEALTH AND SAFETY				
	3-3 Management of material topics	<u>37; 19-21</u>			
	403-1 Occupational health and safety management system	38			
	403-2 Hazard identification, risk assessment, and incident investigation	38			
	403-3 Occupational health services	38			
	403-4 Worker participation, consultation, and communication on occupational health and safety	<u>38</u>			

CHAPTERS :

Editorial

Introduction

The Board of Directors Our Approach to ESG Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

Good Governance

GRI Index

Conclusion

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION
GRI 3: MATERIAL TOPICS 2021 (continued)	403-5 Worker training on occupational health and safety	<u>39</u>		
	403-6 Promotion of worker health	<u>39</u>		
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	<u>39</u>		
	403-8 Workers covered by an occupational health and safety management system	<u>39</u>		
	403-9 Work-related injuries	<u>39</u>		
	403-10 Work-related ill health	<u>39</u>		
	404- TRAINING AND EDUCATION			
	3-3 Management of material topics	40; 19-21		
	404-1 Average hours of training per year per employee		Information not available	The organization does not have access to the infor-mation requested. In the up-coming months, the com-pany will be launching a learning development tool to collect the required data.

CHAPTERS :

Editorial

Introduction

The Board of Directors

Our Approach to ESG

Our Products & Services Stakeholder Engagement Transparent & Responsible Supply Chain Production System Environmental Responsibility Social Accountability

ibility Good Governance

GRI Index

Conclusion

### **GRI Index**



# **GRI Content Index**

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S)	OMISSION	EXPLANATION	
GRI 3: MATERIAL TOPICS 2021 (continued)	404-2 Programs for upgrading employee skills and transition assistance programs	<u>40</u>			
	404-3 Percentage of employees receiving regular performance and career development reviews	<u>41</u>			
	413- LOCAL COMMUNITIES				
	3-3 Management of material topics	<u>41; 19-21</u>			
	413-1 Operations with local community engagement, impact assessments, and development programs	42			
	413-2 Operations with significant actual and potential negative impacts on local communities	42			
	414- SUPPLIER SOCIAL ASSESSMENT				
	3-3 Management of material topics	<u>42; 19-21</u>			
	414-1 New suppliers that were screened using social criteria	<u>43</u>			
	414-2 Negative social impacts in the supply chain and actions taken	<u>43</u>			

CHAPTERS :

Editorial

The Board of Directors

Our Products & Services

Transparent & Responsible Supply Chain

Environmental Responsibility

Good Governance Conclusion **GRI Index** 

Introduction

Our Approach to ESG Stake

Stakeholder Engagement P

Production System

```
Social Accountability
```

102

### **Annexes: Compliance Reports**



# Annexes

### Reports

Click to view the following reports:



### **GRI Technical Report**



### The 2022 MKS PAMP LBMA/ LPPM Independent Limited Assurance Report.

MKS PAMP is audited on a yearly basis for its compliance with the LBMA Responsible Gold Guidance.

# 2022 MKS PAMP LBMA INDEPENDENT LIMITED ASSURANCE REPORT

2022 MKS PAMP LPPM INDEPENDENT LIMITED ASSURANCE REPORT

CHAPTERS

Editorial Introduction The Board of Directors

Our Approach to ESG

Our Products & Services

Transparent & Responsible Supply Chain

**Environmental Responsibility** 

Good Governance Conclusion **GRI Index** 

Stakeholder Engagement

Production System

Social Accountability

